



Board of Governors Executive Community Advisory Committee (ECAC)

L.A. Care Health Plan
Conference Rooms 1018 and 1019
1055 West 7th Street, 10th Floor
Los Angeles, CA 90017
Wednesday, November 08, 2017
10:00 a.m. - 1:00 p.m.
Call-in number: 1-855-846-1604 access code 997 626 691

Goals for Today's Meeting

1. Identify community issues affecting members by region.
2. Receive an update from L.A. Care's Chief Executive Officer.
3. Receive an update from L.A. Care's Chief Medical Officer on HEDIS and FY 2017-2018 CAC Work Plans Projects.
4. Participate in a security and emergency preparedness training and mock fire drill.

Meeting Agenda

| Time | Agenda Item | Agenda Lead | Goal/Result |
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| 10:00 a.m. | I. Call to Order (5 minutes) | Cristina Deh-Lee, <i>Chairperson</i> | Call meeting to order. |
| 10:05 a.m. - 10:10 a.m. | II. Approve Agenda for November 08, 2017 (5 minutes) | Chairperson | Approve today's meeting agenda. |
| 10:10 a.m. - 10:15 a.m. | III. Approve meeting minutes for October 11, 2017 meeting (5 minutes) | Chairperson | Approve the meeting minutes for the October 11, 2017 ECAC meeting. |
| 10:15 a.m. - 11:30 a.m. | IV. Standing Items (75 minutes) A. ECAC Chairperson Report (10:15 a.m. to 10:20 a.m.) <ul style="list-style-type: none">• <i>Motion to recommend approval of the following candidate (s) for RCAC/CCI membership (see attachment.)</i> B. Update from Chief Executive Officer (10:20 a.m. to 10:40 a.m.) | Chairperson John Baackes, <i>Chief Executive Officer</i> | Approval of new candidates for RCAC/CCI membership. Receive an update from L.A. Care's Chief Executive Officer. |

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| | <p>C. Update from Chief Medical Officer (10:40 a.m. to 11:00 a.m.)</p> <p>D. Communication and Community Relations Update (11:00 a.m. to 11:15 a.m.)</p> <p>E. Global Member Issues (11:15 a.m. to 11:30 a.m.)</p> | <p>Richard Seidman, MD, <i>Chief Medical Officer</i> David Wedemeyer, Sr. <i>Director of Quality Improvement & Health</i> Grace Cofton, <i>Director of HO&A Quality Performance Management</i></p> <p>Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i></p> <p>Group</p> | <p>Receive an update from L.A. Care's Chief Medical Officer on HEDIS and FY 2017-2018 CAC Work Plans Projects.</p> <p>Receive an update on L.A Care's Communications and Community Relations Department.</p> <p>Report global member issues discussed during the RCAC/CCI meetings.</p> |
| 11:30 a.m. - 11:40 a.m. | V. Get Up & Move (10 min.) | Group | An opportunity to stretch and move. |
| 11:40 a.m. - 12:40 p.m. | <p>VI. New Business (60 min.)</p> <p>A. Security and Emergency Preparedness Presentation and Mock Fire Drill (11:40 a.m. to 12:40 p.m.)</p> | Rudy Martinez, <i>Safety and Security Specialist</i> | Participate in a security and emergency preparedness training and mock fire drill. |
| 12:40 p.m. - 12:50 p.m. | VII. Future Agenda Items (10 min.) | Group | Decide on agenda items that may be added to a future ECAC meeting. |
| 12:50 p.m. - 1:00 p.m. | VIII. Public Comments (10 min.) | Group | Each public member is given 2 minutes to share a comment with the ECAC. |
| 1:00 p.m. | <p>IX. Adjournment</p> <p>A. Next Meeting Date: Wednesday, December 13, 2017</p> | Chairperson | |

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******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Victor Rodriguez at (213) 694-1250, Ext. 5214 prior to 10:00 am the day of the meeting to inform him that you will not be attending.

**Community Outreach & Engagement
Toll Free Line 1-888-522-2732**

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