



**Coordinated Care Initiative (CCI) Consumer Council Meeting
Area 1 – Antelope Valley - Committee Summary**

Antelope Valley Partners for Health
44226 10th Street West
Lancaster, CA 93534
Tuesday, November 14, 2017
10:00AM - 12:30PM

<u>MEMBERS</u>	<u>ATTENDANCE</u>	<u>STAFF</u>	
Demetria Saffore, <i>Chair</i>	()	Mariah Walton, <i>Coordinated Care Initiative Field Specialist</i>	
Beverly Caples, <i>Vice Chair</i>	(E)	Nancy Molina, <i>Coordinated Care Initiative Liaison</i>	
Nicole Fitzgerald	()	Alfredo Flores, <i>Member Navigator</i>	
Ernesto Sarmiento	()		
Abelardo Menor	()		
Marilen Menor	()		
Marcia Ramos	()		
Mandie Henry	()		
Dennis Moore	()	<u>PUBLIC/GUEST</u>	
		Wilma Ballew	

**Attendance: Members (8), Advocates (0), Providers (0), Public (1), Staff (3)
() present, (E) excused absence, (U) unexcused absence**

	<u>AGENDA ITEM</u>	<u>SUMMARY OF DISCUSSION AND FOLLOW-UP</u>
I.	WELCOME & INTRODUCTIONS <i>Demetria Saffore, Chair</i>	At the start of the meeting, the following was announced: <ul style="list-style-type: none"> • Demetria Saffore, Chair, called the meeting to order at 10:20 am • The members, staff, and guests introduced themselves • Meeting ground rules were reviewed

		<ul style="list-style-type: none"> The Field Specialist introduced a motion for council members to vote on whether or not they wanted to review the redlined Consumer Advisory Council Operating Rules again, or if they wanted to proceed with approving the currently proposed edits, “as is”. All members voted “yes” to proceed with the currently proposed edits “as is.” The Chair will vote “Yes,” in favor of approving the redlined Operating Rules during the December ECAC meeting, on behalf of the council members.
III.	REGIONAL ISSUES Group	<p><u>Member Issues</u></p> <ul style="list-style-type: none"> Alfredo Flores, Member Navigator, was introduced to the members; he will be handling individual member issues during meeting breaks and after meetings. In the event that Alfredo or another Member Navigator are not present at a meeting, members will be able to call Member Services at 1-888-839-9909 with individual member concerns. Council members created two motions to address access to care-related concerns, as follows: <ol style="list-style-type: none"> A motion submitted from CCI Council Area 1 states a need for the Antelope Valley Hospital Emergency Room to train hospital staff on proper patient care, such as discharge instructions, use of DME, medication, bandaging, HIPPA, and cleanliness. The council requests that L.A. Care review this hospital’s emergency room practices, including referring emergency room patients to different area hospitals. The motion was introduced by Nicole Fitzgerald and seconded by Marcia Ramos. A motion submitted from CCI Council Area 1 states a need for improved pediatric care by increasing the number of pediatrics beds. The council request that L.A. Care investigate why Antelope Valley Hospital has refused to perform pediatric care, as well as investigate how the hospital may be able to increase the number of pediatric beds available. The motion was introduced by Marcia Ramos and seconded by Mandie Henry. The Chair will work with the Field Specialist to present these motions to the ECAC committee in December. <p><u>Concerns from the last CCI Council Meeting</u></p> <ul style="list-style-type: none"> N/A
IV.	GET UP AND MOVE	<u>10 minute break</u>
VII.	CCI COUNCIL MEMBER ANNOUNCEMENTS	<ul style="list-style-type: none"> Los Angeles County Workforce Development, Aging & Community Services Adult Protective Services is offering a program called New Freedom: Volunteer Driver Mileage Reimbursement Program (VDMRP). VDMRP is a client-centered transportation program for persons 60 years of age or older, or a dependent adult between 18 and 59, who has a physical or mental limitation. This program is intended to improve quality of life, by helping residents age in the community more effectively, while increasing their community engagement. For more information please call 1-888-863-7411 or email newfreedom@wdacs.lacounty.gov. Resource: Helping Hands Foundation provides local resources to help improve quality of life, and lower the cost of living, so seniors can remain independent as long as possible. Care Coordination services are FREE. Services include, but not limited to in-home care, fall prevention/mobility programs, wheelchair maintenance


		<p>& cleaning, transportation options, dental programs, financial assistance, etc. For more information please contact 818-279-6580 or email info@helpinghandsla.org or go to www.helpinghandsla.org.</p> <ul style="list-style-type: none"> ○ Lancaster Adult Day Healthcare 2nd Annual Family Volunteer Day at the Chimbole Cultural Center, at 38350 Sierra Hwy, Palmdale, CA 93550, from 9am- 3pm on November 18, 2017. ○ South Antelope Valley Emergency Services Annual holiday food & gift distribution on November 18, 2017, from 9am – 12pm, at 1002 E. Ave Q-12. ○ Tom Lackey Open House on December 7, 2017, from 5:30pm- 7:30pm, at 41319 12th Street West, Suite #105, Palmdale, CA 93551. To RSVP call 661-267-7636. ○ High Desert Medical Group is providing complimentary senior wellness exams for HDMG Medicare Advantage, Cal Medi-Connect, and Exchange plan beneficiaries. Services include preventative examination, safety assessment, and podiatry care. For more information, or to make an appointment, call 661-951-3050.
VIII.	PUBLIC COMMENTS	<ul style="list-style-type: none"> • N/A
IX.	ADJOURNMENT <i>Demetria Saffore,</i> <i>Chair</i>	<p><u>The following members will be attending the upcoming ECAC/BOG meeting:</u></p> <ul style="list-style-type: none"> • Ernesto Sarmineto will attend the BOG meeting on December 7, 2017 • Dennis Moore will attend the BOG meeting on December 7, 2017 • Nicole Fitzgerald will attend the ECAC meeting on December 13, 2017 • Dennis Moore will attend the ECAC meeting on January 10, 2018 <p>The meeting was adjourned at 12:30 p.m. The next scheduled CCI Council meeting for Area 1, Antelope Valley is on January 23, from 10:00 AM - 12:30 PM at the L.A. Care Palmdale Family Resource Center, located at 2072 E. Palmdale Blvd., Palmdale, CA 93350.</p>

Respectfully Submitted by: _____
Mariah Walton, CCI Field Specialist

Approved by: _____
Demetria Saffore, CCI Council Area 1 Chair

		<ul style="list-style-type: none"> ○ Resource: Helping Hands Foundation provides local resources to help improve quality of life, and lower the cost of living, so seniors can remain independent as long as possible. Care Coordination services are FREE. Services include, but not limited to in-home care, fall prevention/mobility programs, wheelchair maintenance & cleaning, transportation options, dental programs, financial assistance, etc. For more information please contact 818-279-6580 or email info@helpinghandsla.org or go to www.helpinghandsla.org. ○ Lancaster Adult Day Healthcare 2nd Annual Family Volunteer Day at the Chimbole Cultural Center, at 38350 Sierra Hwy, Palmdale, CA 93550, from 9am- 3pm on November 18, 2017. ○ South Antelope Valley Emergency Services Annual holiday food & gift distribution on November 18, 2017, from 9am – 12pm, at 1002 E. Ave Q-12. ○ Tom Lackey Open House on December 7, 2017, from 5:30pm- 7:30pm, at 41319 12th Street West, Suite #105, Palmdale, CA 93551. To RSVP call 661-267-7636. ○ High Desert Medical Group is providing complimentary senior wellness exams for HDMG Medicare Advantage, Cal Medi-Connect, and Exchange plan beneficiaries. Services include preventative examination, safety assessment, and podiatry care. For more information, or to make an appointment, call 661-951-3050.
VIII.	PUBLIC COMMENTS	<ul style="list-style-type: none"> • N/A
IX.	ADJOURNMENT <i>Demetria Saffore, Chair</i>	<p><u>The following members will be attending the upcoming ECAC/BOG meeting:</u></p> <ul style="list-style-type: none"> • Ernesto Sarmineto will attend the BOG meeting on December 7, 2017 • Dennis Moore will attend the BOG meeting on December 7, 2017 • Nicole Fitzgerald will attend the ECAC meeting on December 13, 2017 • Dennis Moore will attend the ECAC meeting on January 10, 2018 <p>The meeting was adjourned at 12:30 p.m. The next scheduled CCI Council meeting for Area 1, Antelope Valley is on January 23, from 10:00 AM - 12:30 PM at the L.A. Care Palmdale Family Resource Center, located at 2072 E. Palmdale Blvd., Palmdale, CA 93350.</p>

Respectfully Submitted by: 
Mariah Walton, CCI Field Specialist

Approved by: 
Demetria Saffore, CCI Council Area 1 Chair