

Board of Governors, Member Representatives

Layla Delgado
L.A. Care, Member Advocate

Hilda Perez
L.A. Care, Member Representative



Regional Community Advisory Committee - Region 11

dA Center for the Arts
252 D. South Main Street
Pomona, CA 91766
Thursday, September 21, 2017
9:30am - 12:00pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify health issues affecting members in the region
3. Connect with Health Navigators to address individual member issues
4. Learn how Autism/ASD benefits are with L.A. Care plus resources and information

******* PLEASE ARRIVE ON TIME *******

Meeting Agenda

| Time | Agenda Item | Agenda Lead | Goal/Result |
|--------------------------|--|---|--|
| 9:30 a.m.- 9:40 a.m. | I. Welcome & Introductions (10 min) A. Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. B. Review of Agenda | Felicia Gray, <i>CO&E liaison</i> Lluvia Salazr, <i>Vice-Chair</i> | Felicia Gray will review meeting goals, folder content, L.A. Care's mission and meeting etiquette. Introduction of RCAC members and meeting attendees. |
| 9:40 a.m.- 10:25 a.m. | II. Business (45 min) A. Approval of Agenda & Summary B. ECAC Report (Chair) <ul style="list-style-type: none">o ECAC/BOG report(Members) C. CO&E Report D. Operating Rules updates (if available) E. Fall Conference F. "Operation Reset" | Lluvia Salazar <u>BOG:</u> Mariela Lopez <u>ECAC:</u> Reyna Hernandez Martin Vicente, <i>Field Specialist</i> | Updates from: ECAC, BOG and CO&E. Members who attended BOG/ECAC meeting will report. Updates on Operating Rules (pending ECAC discussion). CO&E Updates Fall Conference Update. Vision of RCAC Work Plan for 2018 |

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|---------------------------|--|---|---|
| 10:25 10:35 | III. Get Up & Move (10 min) | Group Felicia Gray, <i>Liaison</i> | An opportunity to stretch and move. |
| 10:35 a.m.- 10:50 a.m. | IV. Regional Issues (15 min) A. Global Member Issues | Martin Vicente Group | Members will have the opportunity to identify health related issues affecting L.A. Care members at clinics, hospitals and pharmacies. Identify ways to advise L.A. Care on areas to improve the quality of care and services. |
| 10:50 a.m.- 11:30 a.m. | V. Community Affairs (40 min) A. Health topic “National Immunization Month” B. “Autism/ASD Covered Benefits with L.A. Care Health Plan” presentation | Group L.A. Care’s Behavioral Health Department Staff | An opportunity to learn about a the health topic of the month L.A. Care’s Behavioral Health Department will present on Autism Covered benefits at L.A. Care. |
| 11:30 a.m. 11:40 a.m. | VI. RCAC Community Work-Plan (10 min) A. 2017 work plan update “The Parents’ Place” | Martin Vicente | Update on RCAC Work Plan “Increasing Access to Dental Health” |
| 11:40 a.m.- 11:45 a.m. | VII. Future Agenda Items (5 min) | Group | Items to be placed on future agendas |
| 11:45 a.m. 11:50 a.m. | VIII. Meeting Evaluations (5 min) A. Review Meeting Evaluation | Group | Time to complete meeting evaluation |
| 11:50 a.m.- 12:00 p.m. | IX. Public Comments (10 min) | Group | RCAC members and public in attendance is given 2 minutes to share a comment with the RCAC |
| 12:00 p.m. | X. Adjournment Next Meeting Date: November 16, 2017 | Chair | Learn when the next RCAC meeting will take place |

******* PLEASE BE ON TIME *******

Note: Members, your absence will be considered unexcused if you do not call Felicia Gray at (213) 694-1250, Ext. 4163 to inform her that you will not be attending the meeting

Community Outreach & Engagement Toll Free Line 1-(888) 522-2732