



**Regional Community Advisory Committee (RCAC)
Region 9 - Long Beach
Committee Summary**

**Miller Family Health Education Center
3820 Cherry Avenue
Long Beach, CA 90807
Wednesday, July 17, 2017
9:00 a.m. - 11:30 a.m.**

MEMBERS

				<u>STAFF/MANAGEMENT</u>	<u>GUESTS/PUBLIC</u>
Bunly Buth	(P)	Ravy Morrath	(P)		
Ichnarin Chea	(P)	Savy Pol	(P)	Kristina Chung, <i>Field Specialist</i>	Eduardo Kogan, <i>Interpreter</i>
Vandy Chin	(P)	Lorena Quezada	(E)	Hilda Herrera, <i>Liaison</i>	Paula Alvira, <i>Interpreter</i>
Maria Cruz	(P)	Samnieng Rous	(P)	Jose Quintaro, <i>Health Navigator</i>	Sina New, <i>Interpreter</i>
Petra Cruz Fernandez, <i>Vice-Chair</i>	(P)	Sheila Thach	(P)	Idalia Chitica, <i>Field Specialist Supervisor</i>	Bo Uce, <i>Interpreter</i>
Thoura Day	(P)	Ana Villaseñor	(P)		Tonya Byrd, <i>Public</i>
Cristina Deh-Lee, <i>Chair</i>	(P)	Samouth Vonn	(E)		Miguel Gutierrez, <i>Public</i>
Ley Ding	(U)	Arun Tes Yang	(P)		Ismael Salamanca, <i>Public</i>
Heang Por Ing	(P)	The Children's Clinic, <i>Community Partner</i>	(P)		Layla Gonzalez-Delgado, <i>Boardmember</i>
Sambour Lay	(P)				

**Attendance: (15) Members, (1) Community Partner, (0) Providers, (8) Public, (4) Staff
(P) present, (E) excused absence, (U) unexcused absence**

	AGENDA ITEM	SUMMARY OF DISCUSSION AND FOLLOW-UP
I.	<p>WELCOME & INTRODUCTIONS</p>	<ul style="list-style-type: none"> • Petra Fernandez, <i>RCAC Vice-Chair</i>, called the meeting to order. • Cristina Deh-Lee, <i>RCAC Chair</i>, reviewed the following ground rules for the meeting: <ul style="list-style-type: none"> ○ We treat each other with respect ○ Only one member talks at a time ○ We don't have side discussions ○ We do not personally attack each other ○ We speak up when something is wrong or not working: we confront issues directly ○ Raise your hand and wait to be called on ○ Put cell phones on vibrate • Everyone present introduced themselves. • Kristina Chung, <i>Field Specialist</i>, reviewed the meeting's agenda and folder.
II.	<p>BUSINESS</p> <p>Approval of Agenda & Meeting Summary</p> <p>ECAC Report</p>	<p><u>Approval of Agenda & Meeting Summary</u></p> <ul style="list-style-type: none"> • The agenda was approved as presented. • The May 17, 2017 meeting summary was approved as presented. <p>Members received a copy of the ECAC report to review. Members who attended the ECAC and Board of Governors (BOG) meetings gave a report on the following:</p> <p><u>June 2017 ECAC Report (Maria Cruz)</u></p> <ul style="list-style-type: none"> • The ECAC Ad-Hoc Committee (Meeting Effectiveness) recommended that they meet again to discuss additional recommendations and make their final recommendation to the committee. <p><u>July 2017 ECAC Report (Thoura Day/Cristina Deh-Lee)</u></p> <ul style="list-style-type: none"> • Thoura Day reported on the full restoration of dental benefits for Medi-Cal patients. • Cristina Deh-Lee, <i>Chair</i>, reported on the full restoration of adult dental and vision benefits. <ul style="list-style-type: none"> ○ Beginning on January 1, 2018, adult Medi-Cal recipients will have access to full dental services. This restoration of benefits will cover gum treatments, rear root canals and partial dentures. Currently, adult Medi-Cal recipients only receive some dental services. ○ Beginning January 1, 2020, adult vision services will be fully restored for adult Medi-Cal recipients to include frames and lenses. Currently, only the eye exam is a Medi-Cal benefit.

CO&E Report
Kristina Chung
Hilda Herrera

June 2017 BOG Report (Ravy Morrath)

- The BOG meeting took place at the Michelle Obama Library in Long Beach. Currently, L.A. Care has 2.1 million members.

July 2017 BOG Report (Ana Villaseñor)

- On June 16, 2017, the Antelope Valley FRC had a grand opening.

RCAC Members – ECAC Meeting

- There is no meeting in August.
- Sambour Lay will attend the September 13, 2017 meeting.

RCAC Members – Board of Governors (BOG) Meeting

- There is no meeting in August.
- Arun Tes Yang will attend the September 7, 2017 meeting. This meeting will be an off site retreat.

Operating Rules

- Kristina Chung, *Field Specialist*, reported that the revisions to the Operating Rules did not pass at the July ECAC meeting. Updates will be provided as they become available.

List of Legislators

- All RCAC members received a list of Assembly Members and Senators. Kristina Chung explained that the list is personalized and based on the members' zip codes.

John Baackes' Letter to Members

- Hilda Herrera, *Liaison*, reviewed the letter from John Baackes regarding L.A. Care's efforts on the repeal of the Affordable Care Act.

August Leadership Training

- The fourth ECAC Leadership Training is scheduled for Wednesday, August 16, 2017 at L.A. Care Health Plan from 8:30 a.m. to 4:00 p.m. This training is mandatory for all Chairs, Vice-Chairs and At-Large members.

"Members in Focus" (Fall Conference)

- The fall conference will be on Friday, September 22, 2017 from 8:30 a.m. - 4:00 p.m.
- The "Save the Date" flyer was passed out and members were asked to RSVP for the event
- The event is only for Consumer Advisory Committee members and children are not allowed unless

		<p>they are babies.</p> <ul style="list-style-type: none"> • The conference is mandatory and stipend, childcare reimbursement and mileage reimbursement will be provided to eligible members.
III.	REGIONAL ISSUES Member Issues <i>Group</i>	<p><u>Member Issue – The Children’s Clinic</u></p> <ul style="list-style-type: none"> • At the July ECAC meeting, Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i>, provided an update on the RCAC 9 motion regarding The Children’s Clinics in Long Beach. <ul style="list-style-type: none"> ○ L.A. Care followed up with the 3 RCAC 9 members who reported long wait times at three of The Children’s Clinic sites. ○ Two of the members did not respond back to L.A. Care and the other member’s case could not move forward since the time in which to follow up expired. • L.A. Care had a conference call with The Children’s Clinic regarding RCAC 9’s issue. • The Children’s Clinic will provide a presentation to RCAC 9 on wait times for scheduled appointments and the grievance process. <p><u>Questions from the Public</u></p> <ul style="list-style-type: none"> • A member of the public who is an L.A. Care Health member had questions and concern on the following topics: <ul style="list-style-type: none"> ○ Pap Smears - Why are pap smears offered every 3 years? <ul style="list-style-type: none"> ▪ All health plans use the same guidelines for screenings and that is why they are offered every 3 years. ○ Dental Services – There is limited dental services that are offered and many people cannot afford to pay out-of-pocket for services. <ul style="list-style-type: none"> ▪ Starting January 1, 2018, full dental benefits will be offered.
IV.	GET UP & MOVE <i>Group</i>	Members had a 10 minute break to stretch and use the restrooms.
V.	COMMUNITY AFFAIRS	<p><u>Health Topic – Injury Prevention</u></p> <ul style="list-style-type: none"> • A handout on <i>Injury Prevention</i> was passed out. <p><u>General Needs Assessment (GNA) Presentation</u></p> <ul style="list-style-type: none"> • The Culture & Linguistic Department was unable to attend the RCAC meeting so the presentation will be scheduled at a later time.
VI.	RCAC/Community Work-Plan <i>Group</i>	<p><u>2017 RCAC Work Plan Project</u></p> <ul style="list-style-type: none"> • Miguel Gutierrez and Ismael Salamanca from APLA Health & Wellness provided an update on the <i>Long Beach Health Center Health Fair</i>.

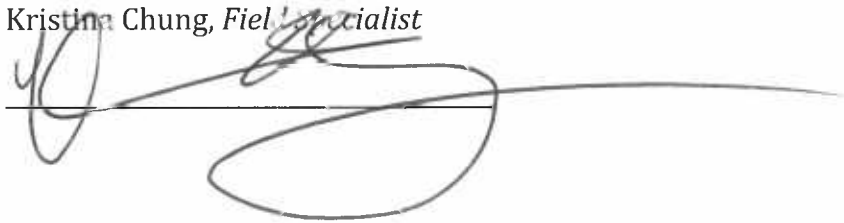
		<ul style="list-style-type: none"> • The event was originally scheduled for September 27th but Miguel notified RCAC 9 that it is now being scheduled for October. • Kristina Chung explained that the October date is not possible since it falls outside of L.A. Care's fiscal year. • APLA will follow up with a new revised date.
VII.	FUTURE AGENDA ITEMS	No new agenda items were discussed.
VIII.	MEETING EVALUATIONS	Members were reminded to complete and turn in the meeting evaluation included in their packets.
IX.	PUBLIC COMMENTS <i>Public</i>	<ul style="list-style-type: none"> • There was no public comment.
X.	ADJOURNMENT Cristina Deh-Lee, <i>Chair</i>	<ul style="list-style-type: none"> • The meeting was adjourned at 11:30 a.m. • The next RCAC 9 meeting will be on Monday, September 18, 2017 from 9:00 a.m. – 11:30 a.m. at Miller Family Education Center located at 3820 Cherry Avenue, Long Beach, CA 90807.

Respectfully Submitted by:
Kristina Chung, *Field Specialist*

Approved by:
Petra Fernandez, *Vice-Chair*

		<ul style="list-style-type: none"> • The event was originally scheduled for September 27th but Miguel notified RCAC 9 that it is now being scheduled for October. • Kristina Chung explained that the October date is not possible since it falls outside of L.A. Care's fiscal year. • APLA will follow up with a new revised date.
VII.	FUTURE AGENDA ITEMS	No new agenda items were discussed.
VIII.	MEETING EVALUATIONS	Members were reminded to complete and turn in the meeting evaluation included in their packets.
IX.	PUBLIC COMMENTS <i>Public</i>	<ul style="list-style-type: none"> • There was no public comment.
X.	ADJOURNMENT Cristina Deh-Lee, <i>Chair</i>	<ul style="list-style-type: none"> • The meeting was adjourned at 11:30 a.m. • The next RCAC 9 meeting will be on Monday, September 18, 2017 from 9:00 a.m. – 11:30 a.m. at Miller Family Education Center located at 3820 Cherry Avenue, Long Beach, CA 90807.

Respectfully Submitted by:
Kristina Chung, *Fiscal Specialist*



Approved by:
Petra Fernandez, *Vice-Chair*

