

DRAFT



AGENDA
COMPLIANCE & QUALITY COMMITTEE MEETING
BOARD OF GOVERNORS

Thursday, November 15, 2:00 P.M.

L.A. Care Health Plan, 10th Floor, CR 1019, 1055 W. 7th Street, Los Angeles, CA 90017

WELCOME

Christina Ghaly, MD, *Chair*

1. Approve today's Agenda
2. Public Comment *Chair*
3. Approve September 20, 2018 meeting minutes *Chair*
4. Chief Medical Officer Report Richard Seidman, MD,
MPH
Chief Medical Officer
5. Chief Compliance Officer Report Thomas Mapp
Chief Compliance Officer

COMMITTEE ISSUES

6. Consumer Assessment of Healthcare Providers and Systems (CAHPS) Results Grace Crofton
Director, Quality Performance Informatics
Mia Cuddihy, MD
Medical Director

ADJOURNMENT

The next meeting is scheduled on January 17, 2019 at 2:00 p.m.

The order of items appearing on the agenda may change during the meeting. Teleconference arrangements may change prior to the meeting. Those planning to participate by telephone should confirm with L.A. Care Board Services prior to the meeting. Please keep your comments to three minutes or less.

THE PUBLIC MAY ADDRESS THE BOARD OF GOVERNORS ON ALL MATTERS LISTED ON THE AGENDA BY FILLING OUT A "REQUEST TO ADDRESS" FORM AND SUBMITTING THE FORM TO L.A. CARE STAFF PRESENT AT THE MEETING BEFORE THE AGENDA ITEM IS ANNOUNCED. YOUR NAME WILL BE CALLED WHEN THE ITEM YOU ARE ADDRESSING IS DISCUSSED. THE PUBLIC MAY ALSO ADDRESS THE BOARD ON L.A. CARE MATTERS DURING PUBLIC COMMENT. AN AUDIO RECORDING OF THE MEETING IS MADE TO ASSIST IN WRITING THE MINUTES AND IS RETAINED ONLY FOR 30 DAYS.

NOTE: THE COMPLIANCE & QUALITY COMMITTEE MEETS EVERY THIRD THURSDAY OF THE MONTH, FROM 2:00 P.M. TO 4:00 P.M. POSTED AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION AT Board Services, 1055 W. 7th Street – 10th Floor, Los Angeles, California 90017.

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at Board Services, L.A. Care Health Plan, 1055 W. 7th Street, 10th Floor, Los Angeles, CA 90017, during regular business hours, 8:00 a.m. to 5:00 p.m., Monday – Friday.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats – i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 694-1250. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.