

Board of Governors, Member Representatives

Layla Gonzalez - Delgado

L.A. Care Health Plan, Member Advocate

Hilda Perez

L.A. Care Health Plan, Member Representative



L.A. Care
HEALTH PLAN®

Regional Community Advisory Committee (RCAC) - Region 7

YWCA Supervisor Gloria Molina Community Empowerment Center

7515 Pacific Blvd., Walnut Park, CA 90255

Thursday, November 16, 2017

3:00pm - 5:30pm

Goals for Today's Meeting

1. Learn about L.A. Care business from the Executive Community Advisory Committee (ECAC) and the Community Outreach & Engagement Department (CO&E)
2. Provide an opportunity to identify community issues affecting members in the region
3. Connect with Health Navigators to address Individual and Global issues
4. Consumer Advisory Committee Operating Rules review and feedback
5. Discuss 2018 RCAC Community Work Plan Project

******* PLEASE BE ON TIME *******

Meeting Agenda

Time	Agenda Item	Agenda Lead	Goal/Result
3:00 p.m. - 3:05 p.m.	I. Welcome & Introductions (5 min) A. Introduction to Meeting Goals L.A. Care's Mission and meeting etiquette. B. Review of Agenda	Martin Vicente, <i>Field Specialist</i> Fatima Vasquez, <i>Chair</i>	Martin Vicente will review meeting goals, folder content, L.A. Care's mission and meeting etiquette. Introduction of RCAC members and meeting attendees.
3:05 p.m. - 4:25 p.m.	II. Business (80 min) A. Approval of Agenda & Summary B. ECAC Report <ul style="list-style-type: none"> ○ ECAC/BOG report(Members) ○ ECAC report (Chair) C. CO&E Report D. Operating Rules Review	Fatima Vasquez <u>BOG:</u> Virginia Medina, <i>Oct. Miembro Nov.</i> <u>ECAC:</u> Maria Galvan <i>Oct. Miembro Nov.</i> Martin Vicente Idalia Chitica, <i>Field Specialist Supervisor</i>	Updates from: ECAC, BOG and CO&E. Members who attended BOG/ECAC meeting will report. Members will receive updates on CO&E Members will review the new proposed changes to the

			Community Advisory Committee (CAC) Operating Rules
4:25 p.m. - 4:30 p.m.	III. Get Up & Move (5 min.)	Victor Rodriguez, <i>Liaison</i>	An opportunity to stretch and move
4:30 p.m. - 4:45 p.m.	IV. Regional Issues (15 min.) A. Community Member Issues	Group	Members will have the opportunity to identify health related issues affecting L.A. Care members at clinics, hospitals and pharmacies. Identify ways to advise L.A. Care on areas to improve the quality of care and services.
4:45 p.m. - 5:05 p.m.	V. Community Affairs (20 min) A. Health Topic - "Diabetes (Type 2)" B. Presentation – Culture & Linguistics	Group Maria Mendez, <i>Interpreting Service Specialist</i>	An opportunity to learn about a specific health topic Presentation from L.A. Care's Culture and Linguistic Department
5:05 p.m. - 5:15 p.m.	VI. RCAC Community Work Plan Project (10 min.) A. Work Plan Update 2018	Group	Update on the 2018 RCAC Community Work Plan Project
5:15 p.m. - 5:20 p.m.	VII. Future Agenda Items (5 min.)	Group	Decide agenda items that may be added to a future meeting
5:20 p.m. - 5:25 p.m.	VIII. Meeting Evaluations (5min)	Group	RCAC members will take 5 minutes to complete meeting evaluations
5:25 p.m. - 5:30 p.m.	IX. Public Comments (5 min.)	Group	Each public member is given 2 minutes to share a comment with the RCAC
5:30 p.m.	X. Adjournment A. Next Meeting Date: ▪ January, 18 2018	Fatima Vasquez	Learn when the next RCAC meeting will take place

***** PLEASE BE ON TIME *****

Note: Members, your absence will be considered unexcused if you do not call Jose Ricardo Rivas at (213) 694-1250, Ext. 5214 to inform him that you will not be attending the meeting.

Or

Community Outreach & Engagement Department
Toll Free Line 1-(888)-522-2732