

L.A. Care

Regional Community Advisory Committee (RCAC) Region 4 (Hollywood, Wilshire, Central L.A., Glendale) Committee Summary

Hope Street Family Center
1600 South Hope Street, Room 305
Los Angeles, CA 90015
Tuesday, July 18, 2017
9:00 a.m. – 11:30 a.m.

MEMBERS

				<u>GUESTS/PUBLIC</u>	<u>STAFF/MANAGEMENT</u>
Ana Santiago Alonso	(P)	Rachel Rose Luckey	(P)		
Araceli Aragon	(P)	Irma Martínez	(P)	Eduardo Kogan, <i>Interpreter</i>	Kristina Chung, <i>Field Specialist</i>
American Cancer Society, Community Partner	(U)	Alfonso Noriega	(P)	Shelly Hash, <i>Interpreter</i>	Victor Rodriguez, <i>Liaison</i>
María Casarrubias	(P)	Theodora Parlanti	(P)	Toyin Idehen, <i>Public</i>	Fernando Villalobos, <i>Health Navigator</i>
Sonia J. Claudio	(P)	Silvia Poz	(P)	Jacqueline Nazarian, <i>Public</i>	Idalia Chitica, <i>Field Specialist Supervisor</i>
Phyllis Coto	(P)	Silvia Quezada	(P)		Ekaterina Glass, <i>Translation Services Specialist</i>
Herceys Catalina Donis	(P)	Esther Rivas	(P)		
Hugo Flores, <i>Public</i>	(P)	Hercilia Salvatierra, Vice-Chair	(P)		
Mirna Gonzalez	(P)	Ricardo Sanchez	(P)		
Gizelle James	(P)	Michael R. Shelton, Chair	(P)		

Attendance: Members (19), Community Partners (0), Providers (0), Public (4), Staff (5)
(P) present, (E) excused absence, (U) unexcused absence, (R) Removed

	AGENDA ITEM	SUMMARY OF DISCUSSION AND FOLLOW-UP
I.	<p>WELCOME & INTRODUCTIONS Hercilia Salvatierra, <i>Chairperson</i></p>	<ul style="list-style-type: none"> • Hercilia Salvatierra, <i>Vice-Chair</i>, called the meeting to order. Everyone introduced themselves. • Victor Rodriguez, <i>Liaison</i>, reminded members to sign RCAC 4 member list when they arrive. The public members were asked to sign the public sign in sheet. • Michael Shelton, <i>Chair</i>, reviewed the Ground Rules. <ul style="list-style-type: none"> ○ We treat each other with respect ○ Only one member talks at a time ○ We don't have side discussions ○ We do not personally attack each other ○ We speak up when something is wrong or not working: we confront issues directly ○ Raise your hand and wait to be called on ○ Put cell phones on vibrate • Kristina Chung, <i>Field Specialist</i>, reviewed the meeting's agenda and folder.
II.	<p>BUSINESS Approval of Agenda & Meeting Summary</p> <p>ECAC Report</p>	<p><u>Approval of Agenda & Meeting Summary</u></p> <ul style="list-style-type: none"> • The agenda was approved as presented. • The May 16, 2017 meeting summary was approved as presented. <p>Members received a copy of the ECAC report to review. Members who attended the ECAC and Board of Governors (BOG) meetings gave a report on the following:</p> <p><u>June 2017 ECAC Meeting (Ana Santiago Alonso)</u></p> <ul style="list-style-type: none"> • L.A. Care's new Medical Director is Dr. Siedman. He has previously worked for L.A. Care. <p><u>July 2017 ECAC Meeting (Araceli Aragon/Michael Shelton)</u></p> <ul style="list-style-type: none"> • Araceli Aragon reported that Dr. Siedman presented on the new technology that allows primary care physicians to connect to a psychologist for the coordination of services. • Michael Shelton, <i>Chair</i>, reported on the full restoration of adult dental and vision benefits.

- Beginning on January 1, 2018, adult Medi-Cal recipients will have access to full dental services. This restoration of benefits will cover gum treatments, rear root canals and partial dentures. Currently, adult Medi-Cal recipients only receive some dental services.
- Beginning January 1, 2020, adult vision services will be fully restored for adult Medi-Cal recipients to include frames and lenses. Currently, only the eye exam is a Medi-Cal benefit.

June 2017 Board of Governors (BOG) Meeting (Maria Casarrubias)

- There was no report.

July 2017 BOG Meeting

- There was no report because the Board meeting will take place on July 26, 2017.

RCAC Members – ECAC Meeting

- There is no meeting in August.
- Hugo Flores will attend the September 13, 2017 meeting. Phyllis Coto will be the alternate.

RCAC Members – Board of Governors (BOG) Meeting

- There is no meeting in August.
- Rachel Rose Lackey will attend the September 7, 2017 meeting. Alfonso Noriega will be the alternate. This meeting will be a retreat that will take place off site. More information will be provided to members once it becomes available.

Operating Rules

- Kristina Chung, *Field Specialist*, reported that the revisions to the Operating Rules did not pass at the July ECAC meeting. Updates will be provided as they become available.

List of Legislators

- All RCAC members received a list of Assembly Members and Senators. Kristina Chung explained that the list is personalized and based on the members' zip codes.

John Baackes' Letter to Members

- Victor Rodriguez, *Liaison*, reviewed the letter from John Baackes regarding L.A. Care's efforts on the repeal of the Affordable Care Act.
- Members expressed that L.A. Care is doing a great job advocating for its membership. A suggestion was made to write a thank you letter to L.A. Care on behalf of the RCAC 4 members.

CO&E Report

Kristina Chung, *Field Specialist*

Victor Rodriguez, *Liaison*

		<p><u>August Leadership Training</u></p> <ul style="list-style-type: none"> The fourth ECAC Leadership Training is scheduled for Wednesday, August 16, 2017 at L.A. Care Health Plan from 8:30 a.m. to 4:00 p.m. This training is mandatory for all Chairs, Vice-Chairs and At-Large members. <p><u>“Members in Focus” (Fall Conference)</u></p> <ul style="list-style-type: none"> The fall conference will be on Friday, September 22, 2017 from 8:30 a.m. - 4:00 p.m. The “Save the Date” flyer was passed out and members were asked to RSVP for the event. The conference is only for Consumer Advisory Committee members and children are not allowed unless they are babies. The conference is mandatory and stipend, childcare reimbursement and mileage reimbursement will be provided to eligible members.
III.	GET UP AND MOVE	Members took a 10 minute break.
IV.	REGIONAL ISSUES Member Issues Group	<ul style="list-style-type: none"> A member asked what happens when L.A. Care drops members from Medi-Cal. Idalia Chitica, <i>Supervisor</i>, stated that L.A. Care does not drop members from Medi-Cal. If a child loses their Medi-Cal, they will be notified by L.A. Care.
V.	COMMUNITY AFFAIRS	<p><u>Health Topic – Injury Prevnetion</u></p> <ul style="list-style-type: none"> A handout on <i>Injury Prevention</i> was passed out. <p><u>Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ) Presentation – Part 2</u> Emmi Monsour from L.A. Care’s Behavioral Health Department presented the second part of the LGBTQ presentation which covered the following:</p> <ul style="list-style-type: none"> Health disparities (suicide, depression, homelessness, physical health, substance abuse) Cultural factors that impact health Medi-Cal benefits for L.A. Care’s transgender members <p><u>General Needs Assessment (GNA) Presentation</u> Ekaterina (Katia) Glass from the <i>Culture & Linguistics Department</i> presented on the following:</p> <ul style="list-style-type: none"> health disparities in various regions of L.A. County Department of Health Care Services survey regarding language proficiency and the use of interpretation at health care facilities Services offered by the <i>Culture & Linguistics Department</i>

VI.	RCAC/COMMUNITY WORK-Plan Kristina Chung, <i>Field Specialist</i>	<u>2017 RCAC Work Project</u> <ul style="list-style-type: none"> • Hope Street Family Center – Due to unforeseen staffing issues with the USC School of Dentistry, Hope Street will not be able to move forward with the Oral Health Partnership Program. Therefore, the full award of \$5,000 will now be awarded to Comprehensive Community Health Centers. • Comprehensive Community Health Centers - Toyin Idehen and Jacqueline Nazarian provided an update on their <i>2nd Annual Back to School Wellness Event</i>. <ul style="list-style-type: none"> ○ Date/Time: Saturday, August 12, 2017 from 10 a.m. – 2 p.m. ○ Location: Pacific Park Community Center (501 S. Pacific Avenue, Glendale, CA 91204). ○ Members will volunteer from 9 a.m. – 2:00 p.m. ○ Members signed up to volunteer at the event.
VII.	FUTURE AGENDA ITEMS	There were no agenda items that were discussed. Hercilia Salvatierra, <i>Vice-Chair</i> , asked for a list of RCAC 4 members with their contact information.
VIII.	MEETING EVALUATIONS	Members were reminded to complete and return the evaluation forms found in the meeting packets.
IX.	PUBLIC COMMENTS	<ul style="list-style-type: none"> • Layla Gonzalez-Delgado, <i>Boardmember</i>, said that she will share at the next Board meeting RCAC 4's appreciation for L.A .Care's advocacy efforts.
X.	ADJOURNMENT Michael Shelton, <i>Chair</i>	The next RCAC 4 meeting will be on Tuesday, September 19, 2017 from 9:00 AM - 11:30 AM at Hope Street Family Center located at 1600 S. Hope Street, Room 305, Los Angeles, CA 90015.

Respectfully Submitted by:

Kristina Chung, *Community Outreach Field Specialist*

Approved by:


 Hercilia Salvatierra, *RCAC 4 Vice-Chair*