



**Regional Community Advisory Committee (RCAC)
Region 3 – Alhambra, Pasadena, Foothill - Committee Summary**

Rosemead Community Center
3936 Muscatel Avenue, Room 4
Rosemead, CA 91770
Tuesday, June 20, 2017
9:30 A.M. - 12:00 P.M.

MEMBERS

				<u>GUESTS/PUBLIC</u>	<u>STAFF</u>
Margaret “Maggie” Belton, <i>Vice-Chair</i>	()	Marta Ramirez	()		
Cynthia Contreas-Wood, <i>Chair, Community Partner</i>	()	Veronica Ramirez, <i>Community Partner</i>	(E)	Annette Mendez, <i>Interpreter</i>	Kristina Chung, <i>Field Specialist</i>
Adán N. Fernández	()	Gonzalo Sandoval	(E)	Shelly Hash, <i>Interpreter</i>	Felicia Gray, <i>Liaison</i>
Shekelia Harvey	()	Roberto Santos	()	Angelica Marquez, <i>Public</i>	Jose Quintero, <i>Member Relations Navigator</i>
Daniel W. Kwong	()	Mirsa Serrano, <i>Community Partner</i>	(E)	Devon Rax, <i>Public</i>	Idalia Chitica, <i>Field Specialist Supervisor</i>
Anna Ochoa, <i>Community Partner</i>	(E)	Rosa Ureña	()	Fung Ha Leung Kwong, <i>Public</i>	Judy Hsieh Bigman, <i>Senior Specialist</i>
Oleeta Igar, <i>Community Partner</i>	()			Elda Sevilla, <i>At-Large Member</i>	Kenia Valle, <i>Member Relations Navigator</i>
Lidia Parra	()				

**Attendance: Members (9), Community Partners (1), Providers (0), Public (6), Staff (6)
() present, (E) excused absence, (U) unexcused absence**

I.	WELCOME & INTRODUCTIONS	<p>Maggie Belton, <i>RCAC 3 Vice-Chair</i>, called the meeting to order. Everyone introduced themselves.</p> <p>Cynthia Conteas-Wood, <i>RCAC 3 Chair</i>, reviewed the ground rules for the meeting:</p> <ul style="list-style-type: none"> • We treat each other with respect • Only one member talks at a time • We don't have side discussions • We do not personally attack each other • We speak up when something is wrong or not working: we confront issues directly • Raise your hand and wait to be called on • Put cell phones on vibrate <p>Kristina Chung, <i>Field Specialist</i>, reviewed the meeting agenda and packet.</p>
II.	BUSINESS Approval of Agenda & Meeting Summary ECAC Report	<p><u>Approval of Agenda & Meeting Summary</u></p> <ul style="list-style-type: none"> • The agenda was approved as presented. • The April 2017 summary was approved as presented with one abstention. <p><u>May 2017 ECAC Report</u></p> <p>Cynthia Conteas-Wood, <i>Chair</i>, reported on the following:</p> <ul style="list-style-type: none"> • A grant of up to \$500,000 was approved for the Martin Luther King Jr. Community Health Foundation. L.A. Care is providing funding for the initial operational phase of the advanced care clinic located in South Los Angeles. • Francisco Oaxaca, <i>Senior Director of Communications and Community Relations</i>, informed the committee that Government Affairs and the CO&E/CCI team are planning for local legislative office visits in the summer. <ul style="list-style-type: none"> ○ RCAC/CCI Council members will be advocating on behalf of L.A. Care for the "AB 1092- Restoration of Adult Vision Benefits". • The ECAC Ad-Hoc Committee – Vision Benefits made the following recommendations to ECAC: <ul style="list-style-type: none"> ○ The Ad-Hoc Committee members agreed that the recommendation made will be for Medi-Cal consumers 18- 64 years of age who have minimal vision coverage. ○ Short term advocacy recommendations include the following:

- Work with Government Affairs Department to organize legislative office visits and create talking points to continue supporting AB 1092.
- Participate in community events to speak about vision issues and educate the community on its impact.
- Add regular updates on AB 1092 status to advisory committee members.
- Long Term advocacy includes the following:
 - Petition to the Board of Governors to host an eye clinic event similar to Care Harbor for the underserved population of L.A. County.
 - Long Term Community Engagement includes the following:
 - Make a recommendation to the Board of Governors to approve a grant funding program for vision providers.
- ECAC committee approved the Ad-Hoc committee recommendations and will be forwarded to internal department for follow-up and next steps.

June 2017 ECAC Report

Roberto Santos gave a report on the following:

- A member suggested that the Health Promoter program needs to be strengthened.
- L.A. Care has received 25 applications from clinics for funding for accessible exam equipment.

Cynthia provided additional information from the June ECAC meeting:

- The Antelope Valley Family Resource Center opened on June 16, 2017.
- L.A. Care's new Chief Medical Officer (CMO) is Dr. Richard Siedman.
- L.A. Care now has 2,120,000 members.

May 2017 Board of Governors (BOG) Meeting Report

Adan Fernandez gave a report on the following:

- L.A. Care now has 2 million members.
- Many senior need financial help for their medical services.

Maggie Belton also attended the May BOG meeting and reported on the following:

- A grant was awarded to the Martin Luther King Hospital for services for the homeless population. Maggie asked the Board if this award was a one-time \$500,000 grant or a 3-year contract totaling \$1.5 million.

June 2017 BOG Meeting Report

Shekelia Harvey provided a report on the following:

	<p>CO&E Report Kristina Chung, <i>Field Specialist</i></p>	<ul style="list-style-type: none"> • L.A. Care’s long term goal is to have a Family Resource Center in all regions. • During public comment, a senior from the Antelope Valley asked about transportation provided by L.A. Care and AARP. <p><u>RCAC Members Attending ECAC Meeting</u></p> <ul style="list-style-type: none"> • Daniel Kwong will attend the July 12, 2017 ECAC meeting at L.A. Care Health Plan. • There is no ECAC meeting in August. <p><u>RCAC Members Attending Board of Governors (BOG) Meeting</u></p> <ul style="list-style-type: none"> • July 26, 2017 BOG – Roberto Santos will attend the meeting at L.A. Care Health Plan. • There is no BOG meeting in August. <p>Members were reminded that if they volunteer to attend the ECAC or the BOG meetings, they will be responsible for reporting back to the RCAC.</p> <p><u>Revision to Consumer Advisory Committee Member Operating Rules</u></p> <ul style="list-style-type: none"> • Kristina Chung, <i>Field Specialist</i>, reviewed the revisions to the Operating Rules. • Members provided the following feedback: <ul style="list-style-type: none"> ○ Suggestion – if RCAC members are interested in running for the Chair/Vice-Chair positions, it should be required that be a RCAC member for at least a year. ○ Provisional membership guidelines should also be applied to current RCAC members. ○ Evaluating the provisional membership can be subjective.
III.	GET UP AND MOVE	<ul style="list-style-type: none"> • Members stretched and took a break.
IV.	REGIONAL ISSUES <i>Group</i>	<ul style="list-style-type: none"> • Due to limited time, members agreed to table the regional issues agenda item. If members have individual issues, they were asked to speak with the Member Navigators at the end of the meeting.
V.	COMMUNITY AFFAIRS	<p><u>Health Topic – Physical Activity</u></p> <ul style="list-style-type: none"> • Information on physical activity was passed out.

		<p><u>General Needs Assessment Presentation</u></p> <ul style="list-style-type: none"> • Maria Mendez from the <i>Cultural & Linguistics Department</i> presented on the General Needs Assessment (GNA). • Health Education and Cultural & Linguistics GNA must be completed every five years • The GNA report includes the following: <ul style="list-style-type: none"> ○ Member Demographics ○ Member Health Status and Disease Prevalence ○ Health Disparities ○ Considerations of Unique Populations ○ Utilization of Services ○ Member Survey Findings ○ Recommendations and Planned Actions • The following are recommendations for Cultural and Linguistic services: <ul style="list-style-type: none"> - Continue to promote no-cost translation and interpreting services to members - Create targeted messaging to seniors and people with disabilities - Remind providers to offer free, professional interpreting services to limited English patients - Discourage use of family and friends as interpreters
VI.	<p>RCAC/COMMUNITY WORK-PLAN <i>Group</i></p>	<p><u>2017 RCAC Work Project – Foothill Unity Center</u></p> <ul style="list-style-type: none"> • As part of the Oral Health Partnership, Foothill Unity Center will offer dental exams and education at their 19th Annual Back to School Event. Angelica Marquez, <i>Health Services Manager</i>, provided an update on the event. <ul style="list-style-type: none"> ○ Date: August 8, 2017 ○ Time: 8:00 am – 5:00 pm ○ Location: Santa Anita Race Track 285 W. Huntington Dr, Arcadia, CA 91007 ○ Description of Program/Activity: At the Back to School event, there will be dental exams for children and dental education for parents and children. For follow up dental care, referrals will be made to Foothill Unity Center’s mobile dental clinics. USC’s School of Dentistry will partner with Foothill Unity Center to provide dental screenings and education.

		<ul style="list-style-type: none"> ○ RCAC Volunteers: As part of the yearly work plan, all RCAC members must participate in the work plan. RCAC members can volunteer for one of the following shifts: 1st shift (8:00 a.m. – 12:00 p.m.) OR 2nd shift (12:00 p.m. – 4:00 p.m.).
VII.	FUTURE AGENDA ITEMS	<ul style="list-style-type: none"> • Angelica will forward the flyer and members will receive copies to help promote the event. • No items were discussed.
VIII.	MEETING EVALUATIONS	<ul style="list-style-type: none"> • Members were reminded to fill out and turn in their meeting evaluations.
IX.	PUBLIC COMMENTS	<ul style="list-style-type: none"> • “Get Healthy Pasadena” will take place on June 24, 2017 from 8:30 a.m. – 3:00 p.m. at Pasadena City College (1570 E. Colorado Blvd., Pasadena, CA 91106).
X.	ADJOURNMENT	<ul style="list-style-type: none"> • The meeting was adjourned at 11:56 a.m. • The next RCAC meeting is scheduled for Tuesday, June 20, 2017 from 9:30 AM - 12:00 PM and will be held at the Rosemead Community Center located at 3936 Muscatel Avenue, Room 4, Rosemead, California 91770.

Respectfully Submitted by:


 Kristin Chung, Field Specialist

Approved by:


 Cynthia Contas-Wood, RCAC 3 Chair