

**BOARD OF GOVERNORS**  
**Executive Committee**  
**Meeting Minutes – January 24, 2018**

1055 West 7<sup>th</sup> Street, Los Angeles, CA 90017



**L.A. Care**  
 HEALTH PLAN

*All votes during a teleconferenced portion of the meeting were by roll call*

**Members**

Louise McCarthy, *Chairperson* \*  
 Hector De La Torre, *Vice Chairperson* \*\*  
 Mark Gamble, *Treasurer*  
 G. Michael Roybal, MD, MPH, *Secretary*  
 Layla Gonzalez-Delgado  
 Kimberly Uyeda, MD

**Management/Staff**

John Baackes, *Chief Executive Officer*  
 Terry Brown, *Chief Human Resources Officer*  
 Augustavia Haydel, Esq., *General Counsel*  
 Thomas Mapp, *Chief Compliance Officer*  
 Marie Montgomery, *Chief Financial Officer*  
 Richard Seidman, MD, MPH, *Chief Medical Officer*

*\*Absent \*\* Via Teleconference*

AGENDA ITEM/PRESENTER	MOTIONS / MAJOR DISCUSSIONS	ACTION TAKEN
<b>CALL TO ORDER</b>  G. Michael Roybal, MD	G. Michael Roybal, MD, <i>Board Secretary</i> , called the meeting to order at 2:01 pm.  He announced that members of the public may address the Committee on each matter listed on the agenda before or during the Committee’s consideration of the item, or on any other topic at the Public Comment section.	
<b>APPROVE MEETING AGENDA</b>  G. Michael Roybal, MD	The Agenda for today’s meeting approved as presented.	<b>Approved unanimously.</b> <b>4 AYES (Gamble, Gonzalez-Delgado, Roybal, and Uyeda)</b>
<b>PUBLIC COMMENTS</b>	There was no public comment.	
<b>APPROVE MEETING MINUTES</b>  G. Michael Roybal, MD	The minutes of November 15, 2017 meeting were approved as presented.  <i>Member Gonzalez-Delgado is a new member of the Committee and was not present at the November 15, 2017 meeting and she abstained from voting.</i>	<b>Approved unanimously.</b> <b>3 AYES (Gamble, Roybal, and Uyeda)</b> <b>1 ABSENTION (Gonzalez-Delgado)</b>
<b>CHAIRPERSON’S REPORT</b>	Chair Roybal welcomed everyone to the meeting.	

**APPROVED**

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G. Michael Roybal, MD		
<b>CHIEF EXECUTIVE OFFICER REPORT</b>  John Baackes	<p>John Baackes, <i>Chief Executive Officer</i>, provided an update on the SynerMed situation as reported at the December 7, 2017 Board meeting.</p> <ul style="list-style-type: none"> <li>• L.A. Care’s contract with EHS and two other IPAs were terminated because they have the same ownership as SynerMed.</li> <li>• L.A. Care retained contracts with Angeles IPA and Crown City.</li> </ul> <p><i>(Member De La Torre joined the meeting by phone)</i></p> <ul style="list-style-type: none"> <li>• The Department of Managed Health Care (DMHC) revised the corrective action plan (CAP) to include a request to health plans to cease all activity with EHS.</li> <li>• A whistleblower has reported additional fraud involving limiting access to of certain “high-cost” providers from the provider network by EHS. No additional action is required from L.A. Care.</li> <li>• Affected members will be migrated to IPAs/providers with good quality scores that are contracted with L.A. Care.</li> <li>• L.A. Care is also discussing with providers who were in the SynerMed/EHS network, to contract with L.A. Care or with IPAs in L.A. Care’s network.</li> <li>• This is an opportunity for L.A. Care and other health plans to reinforce the importance of diligence in oversight of providers that is delegated by the plan to other entities.</li> </ul>	
<b>COMMITTEE ISSUES</b>		
Government Affairs Update  L.A. Care’s 2018 State and Federal Policy Agenda  Cherie Compartore	<p>Cherie Compartore, <i>Senior Director, Government Affairs</i>, presented and summarized L.A. Care’s 2018 State and Federal Policy Agenda. The Board directed L.A. Care several years ago to develop an annual legislative platform. This Policy Agenda contains principles and policies that serve as the framework for the development and advocacy on federal and state legislative, administrative, and budget issues to provide guidance for L.A. Care’s Government Affairs Department to respond quickly and effectively to proposals that could significantly impact L.A. Care’s strategic and operational interests for all of its product lines. The Agenda is developed to align with the strategic vision and the needs of our communities and our safety net partners. The Government Affairs team also works closely with L.A. County representatives on developing positions. A matrix is regularly provided to the Board of Governors that shows L.A. Care’s positions on</p>	

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	<p>legislation. As new issues or priorities emerge they will be brought to the Board for guidance.</p> <p>Some principles added or revised from last year's policy agenda are:</p> <ul style="list-style-type: none"> <li>• Support improving the health care workforce and curb the shortage of providers in our communities</li> <li>• Support the Whole Person Care program</li> <li>• Support proposals that improve outreach to the Coordinated Care Initiative and Medi-Cal population to increase enrollment and care coordination</li> <li>• Support proposals that enable L.A. Care to contract with University of California medical systems in a stable, long-term, and cost-efficient contracting relationship.</li> <li>• Increase access to behavioral health services</li> <li>• Support public health policies that link to social determinants of health care</li> <li>• Support alignment of financial incentives that could include alternative payment methodology programs and pilots.</li> </ul> <p>Mr. Baackes added that L.A. Care may need to reactivate a Duals Special Needs Plan if Cal-MediConnect is terminated.</p> <p><b><u>Motion EXE 100.0218</u></b>  <b>To approve L.A. Care's 2018 State and Federal Policy Agenda, as submitted.</b></p>	<p>Approved unanimously by roll call. 5 AYES (De La Torre, Gamble, Gonzalez-Delgado, Roybal, and Uyeda)</p>
<p><b>Strategic Vision Quarterly Progress Report</b></p> <p>Wendy Schiffer</p>	<p>Wendy Schiffer, <i>Senior Director, Strategic Planning</i>, presented and summarized the Quarterly Strategic Vision Progress Report. <i>(A copy of the report may be requested by contacting Board Services.)</i> In response to a board request, each quarterly report will include detailed information about one specific strategic direction.</p> <p>Ms. Schiffer summarized the detailed report for the quarter that focused on accomplishments, challenges and lessons learned on Strategic Direction 4: <i>Recognized leader in improving health outcomes for low income and vulnerable populations in Los Angeles County.</i></p> <ul style="list-style-type: none"> <li>• Staff is working with UC Irvine and UC Davis on a program to support community clinic initiatives to <i>train the trainer</i> for primary care psychiatry fellows</li> <li>• Care navigators are being hired to work as part of clinic teams</li> <li>• Physician leadership program trains FQHC staff in leadership and management</li> <li>• Staff is developing a patient experience survey and behavioral health collaborations, including the Health Homes Program to be implemented in 2019.</li> </ul>	

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	<p>Member Uyeda asked for an update on the three-year pilot program mentioned in SB 870. A report will be made to L.A. Care's Children's Health Consultant Advisory Committee (CHCAC).</p> <p>Member Gamble asked about homeless members. Richard Seidman, MD, <i>Chief Medical Officer</i>, responded that L.A. Care works directly with hospitals to assist homeless members after discharge.</p>																				
<p>Human Resources Policies</p> <p>Terry Brown</p>	<p>Terry Brown, <i>Chief Human Resources Officer</i>, presented and summarized Human Resources (HR) new and revised policies. L.A. Care Policy HR-501 requires that the Executive Committee annually review substantial changes to HR policies. The revised and new policies reflect changes in L.A. Care's practices and incorporate any changes necessitated by changes in the law.</p> <table border="1" data-bbox="499 621 1579 1417"> <thead> <tr> <th data-bbox="499 621 646 695">Policy Number</th> <th data-bbox="646 621 884 695">Policy</th> <th data-bbox="884 621 1098 695">Section</th> <th data-bbox="1098 621 1579 695">Description of Modification or Reason for Creation</th> </tr> </thead> <tbody> <tr> <td data-bbox="499 695 646 894">HR-125</td> <td data-bbox="646 695 884 894"><b>Sick Leave for PD, PT, and Non-Regular Employees</b></td> <td data-bbox="884 695 1098 894">Benefits</td> <td data-bbox="1098 695 1579 894">           Policy changed to include:           <ol style="list-style-type: none"> <li>1) City of Los Angeles Sick Leave Ordinance</li> <li>2) Increase in sick leave balance from 48 to 72 hours</li> </ol> </td> </tr> <tr> <td data-bbox="499 894 646 1239">HR-202</td> <td data-bbox="646 894 884 1239"><b>Anti-Discrimination / Anti-Harassment</b></td> <td data-bbox="884 894 1098 1239">Employee Relations</td> <td data-bbox="1098 894 1579 1239">           Policy revised to:           <ol style="list-style-type: none"> <li>1) Expand the list of protected classes and characteristics to align the policy with requirements of the law</li> <li>2) Updated the policy to include all avenues currently available for filing complaints or raising concerns of harassment</li> </ol> </td> </tr> <tr> <td data-bbox="499 1239 646 1417">HR-208</td> <td data-bbox="646 1239 884 1417">Employee Responsibility for Confidentiality</td> <td data-bbox="884 1239 1098 1417">Employee Relations</td> <td data-bbox="1098 1239 1579 1417">Policy updated to current practice to include interns, trainees, temporary staff, consultants, board members, and community advisory committee members as covered</td> </tr> </tbody> </table>				Policy Number	Policy	Section	Description of Modification or Reason for Creation	HR-125	<b>Sick Leave for PD, PT, and Non-Regular Employees</b>	Benefits	Policy changed to include: <ol style="list-style-type: none"> <li>1) City of Los Angeles Sick Leave Ordinance</li> <li>2) Increase in sick leave balance from 48 to 72 hours</li> </ol>	HR-202	<b>Anti-Discrimination / Anti-Harassment</b>	Employee Relations	Policy revised to: <ol style="list-style-type: none"> <li>1) Expand the list of protected classes and characteristics to align the policy with requirements of the law</li> <li>2) Updated the policy to include all avenues currently available for filing complaints or raising concerns of harassment</li> </ol>	HR-208	Employee Responsibility for Confidentiality	Employee Relations	Policy updated to current practice to include interns, trainees, temporary staff, consultants, board members, and community advisory committee members as covered	
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				individuals under the confidentiality agreement.	Approved unanimously by roll call. 5 AYES
HR-211	<b>Non-Retribution/Non-Retaliation</b>	Employee Relations	Policy revised to include: a) Good faith reporting b) Consequences of false reporting		
HR-601	<b>Language Premium</b>	Wage and Salary	Policy to be retired. Language premium eliminated.		
HR-707	<b>Performance Management</b>	Center for Organizational Excellence	Policy changed to reflect L.A. Care's new performance management process which includes the calibration process and revised goals rating (exceeds, high meets, meets, and does not meet).		
HR-709	<b>Language Proficiency Assessment</b>	Center for Organizational Excellence	New policy. Policy created to identify, assess and track all bilingual employees who use their language skills at L.A. Care.		
	<p><b>Motion EXE A.0118</b>  <b>To approve the revisions to Human Resources Policies: HR-125 (Sick Leave for Per Diem, Part Time and Non-Regular Employees), HR-202 (Anti-Discrimination/Anti-Harassment), HR-208 (Confidentiality), HR-211 (Non-Retribution/Non-Retaliation), HR-601 (Language Premium), HR 707 (Performance Management), HR-709 (Language Assessment).</b></p>				
<b>APPROVE CONSENT AGENDA FOR FEBRUARY 8, 2018 BOARD OF GOVERNORS MEETING</b>	<p>The Finance &amp; Budget Committee recommended that the following motions be included on the Consent Agenda for the Board of Governors meeting on February 8, 2018:</p> <ul style="list-style-type: none"> <li>• Quarterly Investment Report</li> <li>• Cloudera/CenturyLink Contract</li> </ul> <p>The Committee approved the following motions, including the above recommended by the Finance &amp; Budget Committee, to be on the Consent Agenda for the Board of Governors meeting on February 8, 2018:</p>				

**APPROVED**


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	<ul style="list-style-type: none"> <li>• RCAC/CCI Membership</li> <li>• Ratify Elected ECAC Chair and Vice Chair</li> <li>• Ratify Elected CHCAC Chair and Vice Chair</li> </ul>	<p><b>Approved unanimously by roll call. 5 AYES</b></p>
<p><b>ADJOURN TO CLOSED SESSION</b></p>	<p>Augustavia J. Haydel, Esq., <i>General Counsel</i>, announced the items to be discussed in closed session. She announced there is no report anticipated from the closed session. There was no public comment on the closed session items, and the meeting adjourned to closed session at 2:40 p.m.</p> <p><b>CONTRACT RATES</b> Pursuant to Welfare and Institutions Code Section 14087.38(m)</p> <ul style="list-style-type: none"> <li>• Plan Partner Rates</li> <li>• Provider Rates</li> <li>• DHCS Rates</li> </ul> <p><b>REPORT INVOLVING TRADE SECRET</b> Pursuant to Welfare and Institutions Code Section 14087.38(n) Discussion Concerning New Product Lines Estimated date of public disclosure: <i>January 2020</i></p> <p><b>CONFERENCE WITH REAL PROPERTY NEGOTIATORS</b> Pursuant to Section 54956.8 of the Ralph M. Brown Act Property: 3200 East Imperial Highway, Lynwood, CA. 90262 Agency Negotiator: John Baackes, CEO Negotiating Parties: Kamran Setareh, 3200 Imperial Highway Corporation, 272 S. Lasky Dr. #201, Beverly Hills, CA. 90212 Under Negotiation: Price and Terms of Payment</p>	
<p><b>RECONVENIE IN OPEN SESSION</b></p>	<p>The meeting reconvened in open session at 2:45 p.m. No reportable actions were taken during the closed session.</p>	

**APPROVED**

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ADJOURNMENT	The regular meeting adjourned at 2:45 p.m.	

Respectfully submitted by:  
 Linda Merkens, *Manager, Board Services*  
 Malou Balones, *Committee Liaison*  
 Jennifer Carabali, *Committee Liaison*

APPROVED BY:

  
 \_\_\_\_\_  
 Louise McCarthy, *Chair*  
 Date: \_\_\_\_\_

**APPROVED**