



**L.A. Care**  
HEALTH PLAN<sup>®</sup>

For All of L.A.

# BOARD OF GOVERNORS

## Provider Relations Advisory Committee

### Meeting

August 1, 2023 • 1:00 PM

L.A. Care Health Plan

1055 W. 7<sup>th</sup> Street, Los Angeles, CA 90017



## AGENDA

### Provider Relations Advisory Committee Meeting Board of Governors

August 1, 2023, 1:00 P.M.

L.A. Care Health Plan, 1055 West 7<sup>th</sup> Street, 10<sup>th</sup> Floor, Los Angeles, CA 90017

Members of the Committee, staff and the public can attend the meeting in person at the address listed above. Public comment can be made live and in person at the meeting. A form will be available at the meeting to submit public comment.

**To listen to the meeting via videoconference please register by using the link below:**

<https://lacare.webex.com/weblink/register/rca65165ee0750d145033c11a860f7f7e>

**To listen to the meeting via teleconference please dial: +1-213-306-3065**

**Meeting Number: 2487 869 5102 Password: lacare**

#### Teleconference Site

Hector Flores, MD

White Memorial Medical Center

1720 E. Cesar Chavez Avenue, Los Angeles, CA 90033

For those not attending the meeting in person, public comments on Agenda items can be submitted in writing by e-mail to [BoardServices@lacare.org](mailto:BoardServices@lacare.org), or by sending a text or voicemail to (213) 628-6420. Attendees who log on to lacare.webex using the URL above will be able to use “chat” during the meeting for public comment. You must be logged into WebEx to use the “chat” feature. The log in information is at the top of the meeting Agenda. The chat function will be available during the meeting so public comments can be made live and direct.

1. The “chat” will be available during the public comment periods before each item.
2. To use the “chat” during public comment periods, look at the bottom right of your screen for the icon that has the word, “chat” on it.
3. Click on the chat icon. It will open two small windows.
4. Select “Everyone” in the “To:” window,
5. The chat message must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.
6. Type your public comment in the box that says “Enter chat message here”.
7. When you hit the enter key, your message is sent and everyone can see it.
8. L.A. Care staff will read the chat messages for up to three minutes during public comment so people who are on the phone can hear the comment.

You can also send your public comments by voicemail, email or text. If we receive your comments by 1:00 P.M. on August 1, 2023, it will be provided to the members of the Committee in writing at the beginning of the meeting. The chat message, text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must include the name of the item to which your comment relates.

Once the meeting has started, public comment submitted in writing must be received before the agenda item is called by the Chair. If your public comment is not related to any of the agenda item topics, it will be read in the general public comment agenda item.

Please note that there may be delay in the digital transmittal of emails, texts and voicemail. The Chair will announce when public comment period is over for each item. If your public comments are not received on time for the specific agenda item you want to address, your public comments will be read at the public comment section prior to the board going to closed session.

The purpose of public comment is an opportunity for members of the public to inform the Committee about their views. The Committee appreciates hearing the input as it considers the business on the

**DRAFT**

Agenda. All public comments submitted will be read for up to 3 minutes during the meeting. The process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to BoardServices@lacare.org.

**Welcome**

George Greene, Esq., *Chair*

1. Approve today's Agenda *Chair*
2. Public Comment (*Please read instructions above.*) *Chair*
3. Approval of Membership (**Motion PRC 100**) p. 4 *Chair*
4. Chairperson's Report *Chair*
5. Chief Executive Officer Report *John Baackes*
  - California Safety Net Coalition and Elevating the Safety Net *Chief Executive Officer*

**Committee Issues**

6. Election of Vice Chairperson *Chair*
7. Schedule of meetings *Chair*
8. Review Committee Charter (**Motion PRC 101**) p. 7 *Chair*
9. Report on Hospital/SNF Brainstorming Forums
10. Transitions of Care
11. Hospital Funding Issues
12. Managed Care Accountability Sets (**MCAS**)
13. Open Forum

**ADJOURNMENT**

*Chair*

**The next Committee meeting will be scheduled based on discussions at this meeting and may be conducted as a teleconference meeting.**

The order of items appearing on the agenda may change during the meeting.

THE PUBLIC MAY SUBMIT COMMENTS TO THE PROVIDER RELATIONS ADVISORY COMMITTEE BEFORE DISCUSSION OF EACH ITEM LISTED ON THE AGENDA BY SUBMITTING THE COMMENT IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO [BoardServices@lacare.org](mailto:BoardServices@lacare.org). Please follow additional instructions on the first page of this Agenda.

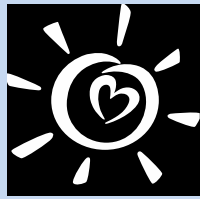
ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

NOTE: THE COMMITTEE schedule is not yet determined. AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION AT <http://www.lacare.org/about-us/public-meetings/board-meetings> and by email request to [BoardServices@lacare.org](mailto:BoardServices@lacare.org)

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda has been posted will be available for public inspection at 1055 W. 7<sup>th</sup> Street, Los Angeles, CA, in the reception area in the main lobby or at <http://www.lacare.org/about-us/public-meetings/board-meetings> and can be requested by email to [BoardServices@lacare.org](mailto:BoardServices@lacare.org).

An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats - i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.



**L.A. Care**  
HEALTH PLAN®

**Board of Governors**  
**MOTION SUMMARY**

**Date:** August 1, 2023

**Motion No.** PRC 100.0923

**Committee:** Provider Relations Advisory Committee      **Chairperson:** George Greene, Esq.

**Issue:** Approve the membership of the Provider Relations Advisory Committee (PRAC).

**New Contract**    **Amendment**    **Sole Source**    **RFP/RFQ was conducted in \_\_\_\_\_**

**Background:** On May 4, 2023, the Board of Governors approved the establishment of the Provider Relations Advisory Committee (PRAC) to function as a committee of the Board of Governors.

The PRAC members should represent the following provider constituencies, including but not limited to:

- Hospitals, Community and Tertiary or Quaternary Facilities
- Federally Qualified Health Centers, Community Clinics or Public Clinics
- Independent physicians
- Independent Practice Associations or similar third party entities
- Skilled Nursing Facilities
- Transportation Providers
- Durable Medical Equipment Providers
- Behavioral Health Providers
- Community Based Organization

**Member Impact:** The PRAC will advise the Board on potential actions that L.A. Care can take to improve services to members by developing deeper understanding and stronger relationships with all providers.

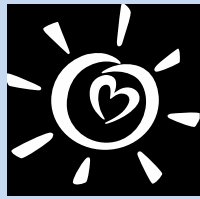
**Budget Impact:** No budget impact

**Motion:**      **To approve the attached Membership of the Provider Relations Advisory Committee.**

**Proposed Membership of the  
Provider Relations Advisory Committee  
L.A. Care Health Plan**

	Name	Representing
1.	<b>George Greene, Esq., Chairperson</b> President & CEO Hospital Association of Southern California	Hospitals
2.	<b>Richard Ayoub</b> CEO Project Angel Food	Community Based Organization
3.	<b>Stephanie Booth MD</b>	Independent physicians
4.	<b>Warren Brodine, President &amp; CEO</b> Eisner Health	FQHC/Clinics
5.	<b>Hector Flores, MD, CEO</b> White Memorial Residency Program	Independent physicians
6.	Alice Kou, MD Professor and Chief, UCLA Medicine- Pediatrics and Preventive Medicine Director, UC-LEND and UCLA Center of Excellence on Maternal and Child Health Principal Investigator, Autism Intervention Research Network on Physical Health (AIR-P)	Tertiary/Quaternary Hospitals
7.	<b>Sabra Matovsky, CEO</b> HCLA	IPAs
8.	<b>Ashkan Moazzez, MD, MPH, FACS, CHCQM</b> Associate Clinical Professor of Surgery, UCLA David Geffen School of Medicine Diplomate, The American Board of Surgery Diplomate, The American Board of Quality Assurance and Utilization Review Physicians System Medical Director, Utilization Management Department of Health Services	FQHC/Clinics
9.	<b>Zahra Movaghar, CEO</b> Preferred IPA	IPAs
10.	<b>John Raffoul, President</b> Adventist Health White Memorial	Community Hospitals
11.	<b>Amanda Ruiz, MD</b> Acting Sr. Deputy Director – Intensive Care Division, L.A. County Department of Mental Health	Behavioral Health

	Name	Representing
12.	<b>David Silver, MD</b> Chief Executive Officer, Rockport Healthcare Services	SNF
13.	<b>David Topper</b> CEO Alta/Prospect	Community Hospitals
14.	<b>Michelle Tyson, MD</b> CEO Call The Car	Transportation
15.	<b>Haig Youredjian, CEO</b> Western Drug Medical Supply	DME
16.		Community Based organization



**L.A. Care**  
HEALTH PLAN®

**Board of Governors**  
**MOTION SUMMARY**

**Date:** August 1, 2023

**Motion No.** PRC 101.0923

**Committee:** Provider Relations Advisory Committee    **Chairperson:** George Greene, Esq.

**Issue:** Approve the Committee Charter of the Provider Relations Advisory Committee (PRAC).

**New Contract**    **Amendment**    **Sole Source**    **RFP/RFQ was conducted in \_\_\_\_\_**

**Background:** On May 4, 2023, the Board of Governors approved the establishment of the Provider Relations Advisory Committee (PRAC) to function as a committee of the Board of Governors.

**Member Impact:** The PRAC will advise the Board on potential actions that L.A. Care can take to improve services to members by developing deeper understanding and stronger relationships with all providers.

**Budget Impact:** No budget impact

**Motion:**    **To approve the attached Charter of the Provider Relations Advisory Committee.**

**L.A. Care Health Plan  
Board of Governors  
Provider Relations Advisory Committee  
CHARTER**

Mission Statement

The Provider Relations Advisory Committee (PRAC) shall advance the vision and mission of L.A. Care Health Plan to serve vulnerable populations of Los Angeles County with access to quality health care and support the safety net of providers who care for them. The PRAC will bring the Provider perspective to the Board of Governors for policy, strategy and operations of the Health Plan.

Committee Standing and Structure

The PRAC will be a standing committee of the Board of Governors. The initial Chairperson will be appointed by the Chairperson of the Board of Governors from one of the provider stakeholder categories of the Board of Governors. After the initial appointment of a Chairperson, the PRAC members will elect a Chairperson from one of the provider stakeholder categories of the Board of Governors each year in January.

The PRAC will consist of no more than fourteen members. No more than six current members of the L.A. Care Board of Governors will serve on the PRAC, along with providers that contract with L.A. Care or provider representatives operating on behalf of providers practicing in Los Angeles County.

The PRAC members should represent the following provider constituencies, including but not limited to:

- Hospitals, community and tertiary or quaternary facilities
- Federally Qualified Health Centers, Community Clinics or Public Clinics
- Independent physicians
- Independent Practice Associations or similar third party entities
- Skilled Nursing Facilities
- Transportation providers
- Durable Medical Equipment providers
- Behavioral Health Providers
- Community based organization

The PRAC will meet no less than four times a year at times directed by the Chairperson. The schedule of regular meetings will be approved by the Board of Governors.

Committee Scope and Responsibilities

To best support the mission and vision of L.A. Care, the PRAC shall be a safe forum for the presentation of issues by the Board of Governors or plan management for feedback from the committee participants, and a safe forum for providers to bring issues that impact the quality of care provided to plan members to the attention of the Board of Governors and plan management.



These issues will include but not be limited to

- Proposed L.A. Care procedure or policy changes Impacting providers and/or members.
- Pending or proposed federal or State legislation or regulatory changes impacting managed care plans, Medicaid, Medicare, the individual market exchange
- Provider introduced issues on current LA Care operational issues of consequence to L.A. Care's members or providers.
- Provider introduced issues on legislation, regulation, policy or healthcare trends of consequence to L.A. Care's members or providers.

The PRAC will be able to provide suggestions, solutions or risk mitigation strategies related to issues presented above that would provide the L.A. Care's Board of Governors and plan management with robust insight from Providers on the impact on quality care provided to L.A. Care members.

The PRAC will report its deliberations and recommendations to the Board of Governors and shall have a standing agenda item on the Agenda at the next Board of Governors meeting following a PRAC meeting. The PRAC shall maintain minutes of all its meetings to document its activities and recommendations. The PRAC shall periodically review this Charter.

Reviewed and approved by the L.A. Care Health Plan Board of Governors on *date of meeting*.

\_\_\_\_\_ Date: \_\_\_\_\_  
John Raffoul, *Secretary of the Board of Governors*