



AGENDA
BOARD OF GOVERNORS MEETING
L.A. Care Health Plan
Thursday, October 5, 2023, 1:00 P.M.

DRAFT

L.A. Care Health Plan, 1055 W. 7th Street, Conference Rooms 1017-1019, 10th Floor
Los Angeles, CA 90017

Members of the Board of Governors, staff and the public can attend the meeting in person at the address listed above. Public comment can be made live and in person at the meeting. A form will be available at the meeting to submit public comment.

To listen to the meeting via videoconference please register by using the link below:

<https://lacare.webex.com/lacare/j.php?MTID=m6af713a65640c8aceea9373002c325536>

To listen to the meeting via teleconference please dial: +1-213-306-3065

English Meeting Access Number: 2488 486 4520 Password: lacare

Spanish Meeting Access Number: 2495 007 8951 Password: lacare

Hector De La Torre
1600 Campus Road
Los Angeles, CA 90041

Supervisor Hilda L. Solis
500 West Temple Street, Room 856
Los Angeles, CA 90012

Ilan Shapiro, MD
1355 North Harbor Drive
San Diego, CA. 92101

For those not attending the meeting in person, public comments on Agenda items can be submitted in writing by e-mail to BoardServices@lacare.org, or by sending a text or voicemail to (213) 628-6420.

Attendees who log on to lacare.webex using the URL above will be able to use “chat” during the meeting for public comment. You must be logged into WebEx to use the “chat” feature. The log in information is at the top of the meeting Agenda. The chat function will be available during the meeting so public comments can be made live and direct.

1. The “chat” will be available during the public comment periods before each item.
2. To use the “chat” during public comment periods, look at the bottom right of your screen for the icon that has the word, “chat” on it.
3. Click on the chat icon. It will open two small windows.
4. Select “Everyone” in the “To:” window,
5. The chat message must indicate if you wish to be identified or remain anonymous, and must also include the name of the item to which your comment relates.
6. Type your public comment in the box that says “Enter chat message here”.
7. When you hit the enter key, your message is sent and everyone can see it.
8. L.A. Care staff will read the chat messages for up to three minutes during public comment so people who are on the phone can hear the comment.

You can send your public comments by voicemail, email or text. If we receive your comment by 1:00 P.M., October 5, 2023, it will be provided to the members of the Board of Governors in writing at the beginning of the meeting. The chat message, text, voicemail, or email must indicate if you wish to be identified or remain anonymous, and must include the name of the item to which your comment relates.

Once the meeting has started, public comment submitted in writing must be received before the agenda item is called by the Chair. If your public comment is not related to any of the agenda item topics and is received before the general public comment agenda item is called, it will be read at that item.

Please note that there may be delay in the digital transmittal of emails, texts and voicemail. The Chair will announce when public comment period is over for each item. If your public comments are not received on

time for the specific agenda item you want to address, your public comments will be read at the public comment section prior to the board going to closed session.

The purpose of public comment is an opportunity for members of the public to inform the governing body about their views. The Board of Governors appreciates hearing the input as it considers the business on the Agenda. All public comments submitted will be read for up to 3 minutes during the meeting. The process for public comment is evolving and may change at future meetings. We thank you for your patience.

All votes in a teleconferenced meeting shall be conducted by roll call.

If you are an individual with a disability and need a reasonable modification or accommodation pursuant to the Americans with Disabilities Act (ADA) please contact L.A. Care Board Services staff prior to the meeting for assistance by text to 213 628-6420 or by email to BoardServices@lacare.org.

Welcome

Alvaro Ballesteros, MBA, *Chair*

1. Approve today's agenda *Chair*
2. Public Comment (*Please read instructions above.*) *Chair*
3. Approve Consent Agenda Items *Chair*
(A consent agenda is a way the Board of Governors can approve many motions at the same time to improve efficiency at the meeting. Most motions on a consent agenda have already been discussed at a previous Board Committee meeting. According to the Brown Act [California Government Code Section 54954.3(a)], the agenda need not provide an opportunity for public comment on any item that has already been considered by a committee. Sometimes routine motions are placed on the consent agenda by staff, and those have motion numbers that start with "BOG".)
 - September 7, 2023 Board of Governors Retreat and Meeting Minutes
 - Scout Exchange Contract Amendment **(EXE 100)**
 - Language Line Solutions Contract Extension **(FIN 100)**
 - TierPoint Contract to provide Disaster Recovery **(FIN 101)**
 - Cognizant/Trizetto Technology Solutions, Infosys Ltd. and Solugenix Corporation Contract Amendment for Information Technology Staff Augmentation **(FIN 102)**
 - NICE Systems, INC. to provide an Engage Quality Monitoring Cloud Based platform with Real-Time Authentication Contract **(FIN 103)**
 - EPlus Contract to provide Storage Service **(FIN 104)**
 - NetCentric Technologies, Inc. Contract Amendment **(FIN 105)**
 - Ntooitve Contract **(FIN 106)**
 - Resources Connection, LLC dba Resources Global Professionals (RGP) Contract Amendment **(FIN 107)**
 - Ratify the re-election of Tara Ficek, MPH as Chairperson and Maryjane Puffer, BSN, MPA as Vice Chairperson of the Children's Health Consultant Advisory Committee **(CHC 100)**
4. Chairperson's Report *Chair*
5. Chief Executive Officer Report John Baackes
Chief Executive Officer
Cherie Compatore
Senior Director, Government Affairs
 - Government Affairs Update
 - Monthly Grants & Sponsorship Reports

6. Chief Medical Officer Report (*Oral Report*) Sameer Amin, MD
Chief Medical Officer
7. Approve execution by L.A. Care Chief Executive Officer, John Baackes, of two Agreements related to the Medi-Cal Contract (04-36069) (**BOG 100**) Augustavia J. Haydel, Esq.
General Counsel

Public Advisory Committee Reports

8. Executive Community Advisory Committee Fatima Vazquez / Layla Gonzalez
Consumer member and Advocate member
- Request L.A. Care make funds available to distribute to providers for the purchase of accessible exam tables (**ECA 100**)
9. Children’s Health Consultant Advisory Committee Tara Ficek, MPH
Committee Chair
10. Technical Advisory Committee Alex Li, MD
Chief Health Equity Officer

Board Committee Reports

11. Executive Committee *Chair*
- Department of Managed Health Care Enforcement Matter Report Augustavia J. Haydel, Esq.
 - Funding for Workforce Development (**EXE 101**) John Baackes
Wendy Schiffer
Senior Director, Strategic Planning
12. Finance & Budget Committee Stephanie Booth, MD
Committee Chair
- Chief Financial Officer Report Afzal Shah
Chief Financial Officer
 - Financial Report – July 2023 (**FIN 108**)
 - Monthly Investment Transactions Reports – July 2023
13. Audit Committee Hector De La Torre
Committee Chair
14. Compliance & Quality Committee Stephanie Booth, MD
Committee Chair
15. Provider Relations Advisory Committee George Greene, Esq.
Committee Chair
16. Public Comment on Closed Session Items (*Please read instructions above.*) *Chair*

ADJOURN TO CLOSED SESSION (Estimated time: 45 minutes)

17. REPORT INVOLVING TRADE SECRET *Chair*
Pursuant to Welfare and Institutions Code Section 14087.38(n)
Discussion Concerning new Service, Program, Marketing Strategy, Business Plan or Technology
Estimated date of public disclosure: *October 2025*

18. CONTRACT RATES

Pursuant to Welfare and Institutions Code Section 14087.38(m)

- Plan Partner Rates
- Provider Rates
- DHCS Rates
- Plan Partner Services Agreement

19. CONFERENCE WITH LEGAL COUNSEL—ANTICIPATED LITIGATION

Significant exposure to litigation pursuant to Section 54956.9(d)(2) of Ralph M. Brown Act:
Four Potential Cases

20. THREAT TO PUBLIC SERVICES OR FACILITIES

Government Code Section 54957

Consultation with: Todd Gower, *Interim Chief Compliance Officer*, Serge Herrera, *Privacy Director* and Gene Magerr, *Chief Information Security Officer*

21. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION

Pursuant to Section 54956.9(d)(1) of the Ralph M. Brown Act

Department of Managed Health Care Enforcement Matter Number: 20-684

22. CONFERENCE WITH LEGAL COUNSEL—EXISTING LITIGATION

Pursuant to Section 54956.9(d)(1) of the Ralph M. Brown Act

- Department of Managed Health Care Enforcement Matter Numbers: 18-799, 20-063, 21-428, 21-509, 21-680
- Department of Health Care Services, Office of Administrative Hearings and Appeals, In the matter of: L.A. Care Health Care Plan Appeal No. MCP22-0322-559-MF

RECONVENE IN OPEN SESSION

Chair

Adjournment

Chair

The next meeting is tentatively scheduled on November 2, 2023 at 1 PM, it may be conducted as a teleconference meeting.

The order of items appearing on the agenda may change during the meeting.

THE PUBLIC MAY SUBMIT COMMENTS TO THE BOARD OF GOVERNORS BEFORE DISCUSSION OF EACH ITEM LISTED ON THE AGENDA BY SUBMITTING THE COMMENT IN WRITING BY TEXT MESSAGE TO 213 628 6420, OR IN WRITING BY EMAIL TO BoardServices@lacare.org. Please follow additional instructions on the first page of this Agenda.

ACTION MAY NOT BE TAKEN ON ANY MATTER RAISED DURING THE PUBLIC COMMENT PERIODS UNTIL THE MATTER IS SPECIFICALLY LISTED ON A FUTURE AGENDA, according to California Govt Code Section 54954.2 (a)(3) and Section 54954.3.

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION 72 HOURS BEFORE THE MEETING:

1. At L.A. CARE'S Website: <http://www.lacare.org/about-us/public-meetings/board-meetings>
2. L.A. Care's Offices at 1055 W. 7th Street, Los Angeles, CA 90017 through the Reception Area in the Building Lobby, or
3. by email request to BoardServices@lacare.org

Any documents distributed to a majority of the Board Members regarding any agenda item for an open session after the agenda and meeting materials have been posted will be available for public inspection by email request to BoardServices@lacare.org

An audio recording of the meeting is made to assist in writing the minutes and is retained for 30 days.

Meetings are accessible to people with disabilities. Individuals who may require any accommodations (alternative formats - i.e., large print, audio, translation of meeting materials, interpretation, etc.) to participate in this meeting and wish to request an alternative format for the agenda, meeting notice, and meeting packet may contact L.A. Care's Board Services Department at (213) 628 6420. Notification at least one week before the meeting will enable us to make reasonable arrangements to ensure accessibility to the meetings and to the related materials.