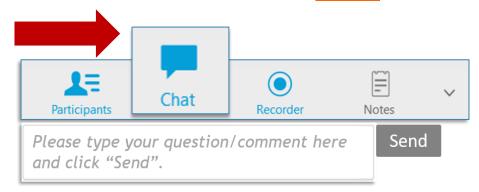
### Private Hospital Directed Payment (PHDP) Check-In Call



Thursday, October 03<sup>rd</sup>, 2019

All participants are **muted** upon entry... Please communicate via the **CHAT** feature



#### **Agenda**

1. Introduction & Meeting Purpose

James Alvarez, Program Manager, Enterprise Quality Management

PHDP Reminders

James Alvarez, Program Manager, Enterprise Quality Management

Contract Services Flagging

Christopher Legaspi, Oversight and Monitoring Business Analyst III, Provider Network Management

Encounter Remediation Updates

Greg White, Director, Healthcare Analytics

- 5. PHDP Program Payout for Phase 1: 07/01/2017 to 12/31/2017

  James Alvarez, Program Manager, Enterprise Quality Management
- 6. Questions & Answers (Q&A)

#### PHDP Reminders

James Alvarez, Program Manager, Enterprise Quality Management



#### **PHDP Reminders**

- Be sure you have received the Encounter rejection files we distributed last month. If you did not receive the files send an e-mail to <a href="mailto:PNMProjects@lacare.org">PNMProjects@lacare.org</a> so that we can contact you.
- The Encounter Submission Timeline for 07/01/2018 to 12/31/2018 Service Period is:

Activities	End Date
Deadline to Request Assistance from L.A. Care on Rejected Claims Data	Thursday, 10/24/2019
Deadline to Submit Fee For Service (FFS) Claims to L.A. Care (where L.A. Care is the payer)	Thursday, 10/31/2019
Deadline for all Encounter Data to have been received at L.A. Care ( <i>Please Note: This date falls on the Thanksgiving Holiday so we recommend you consider submitting by Monday, 11/25/2019.</i> )	Friday, 11/29/2019
Department of Health Care Services (DHCS) Deadline to Receive Encounter Data	Tuesday, 12/31/2019

#### **Contract Service Flagging**

Christopher Legaspi, Oversight and Monitoring Business Analyst III, Provider Network Management



#### **Contract Services Flagging**

- DHCS released the Final Pass volume chart on Friday, September 27<sup>th</sup>.
- The Final Pass file is due to the DHCS on Friday, October 25<sup>th</sup>.
- The timeline for the Final Pass file is:

Date	Steps
Friday, September 27	DHCS releases final pass file.  L.A. Care retrieves files and creates a file for each Plan Partner.
Monday, September 30	L.A. Care uploads files to Plan Partners' sFTP to populate Plan, Hospital, and Final contract statuses using feedback received during first pass by Monday, September 30.
	L.A. Care will flag the Plan, Hospital, and Final contract statuses for non-Plan Partner records.
Monday, October 7	Plan Partners upload files to L.A. Care with Plan, Hospital, and Final Contract statuses filled in by Monday, October 7.
Wednesday, October 9	L.A. Care compiles contract statuses from L.A. Care and Plan Partners.  L.A. Care creates files for each hospital and uploads files to the established sFTP by Wednesday, October 9.
Wednesday, October 9 – Monday, October 21	Hospitals review files, identify any discrepancies, and contact appropriate Plan to remediate.  For Plan Partner discrepancies, L.A. Care will not accept files or edits from Hospitals. Hospitals must work with the appropriate Plan Partner who will, in turn, submit to L.A. Care.  Plan Partners submit the final pass files to L.A. Care capturing all hospitals discussions and update by Monday, October 21.
Friday, October 25	L.A. Care completes compilation of all Plan data and submits to DHCS by Friday, October 25.

## **Encounter Remediation Updates**

Greg White, Director, Healthcare Analytics



#### **Encounter Remediation Updates**

- For information on how to correct the highest frequency Encounter Errors please reference the 09.05.19 PowerPoint located here.
- For any Encounter submitted to L.A. Care via TransUnion, the correction must be corrected through TransUnion and not L.A. Care.
  - You will see "TRAN" in the header column of the error files that meet the criteria for this correction. Please see the example below:

LOB	HEADER_BP_COD >
MCLA	TZGQ
MCLA	TZGQ
MCLA	TRAN
MCLA	TRAN
MCLA	TRAN

- Claims that were paid by IPAs which are sent to L.A. Care must also be corrected through the IPA and not L.A. Care.
- An issue has been identified for rejected Encounters that have MS-DRG codes 775, 776.
  - The codes should be valid, but it appears DHCS has been rejecting the codes.
  - The issue has been reported to DHCS and is currently being researched.

#### **Encounter Remediation Updates**

- The process for submitting corrected FFS Claims directly to L.A. Care is the following:
  - Submit all corrected claims in one batch
  - Use the appropriate bill type ending with '7' in Loop 2300 / Segment CLM5-3
  - The original LACARE claim ID that is being corrected MUST be in Loop 2300 / Segment REF\*F8\*xxxxxxxxxxx
  - Authorization field [Loop 2300 REF G1] must state 'PHDP'
  - If complete information is not provided, the replacement claim will be denied with the following information: Missing/ Incomplete / Invalid replacement claim information.
- In correcting FFS Claims where L.A. Care is the payer, be sure to follow the steps outlined in the 09.05.19 PowerPoint.
  - If the process is not followed, the Encounter will not be extracted.

# PHDP Program Payouts for Phase 1: 07/01/2017 to 12/31/2017



James Alvarez, Program Manager, Enterprise Quality Management

### PHDP Program Payouts for Phase 1: 07/01/2017 to 12/31/2017

- L.A. Care has received the money for Phase 1 and is currently in process of preparing the checks in order to distribute accordingly.
- The payout amounts were calculated based upon the criteria established by DHCS and is explained in their "SFY 2017-18 Private Hospital Directed Payment Program Volume Chart Review Toolkit."

#### **Questions and Answers (Q&A)**



As a reminder, please send any PHDP-related inquiries to <a href="mailto:PNMProjects@lacare.org">PNMProjects@lacare.org</a>

# THANK