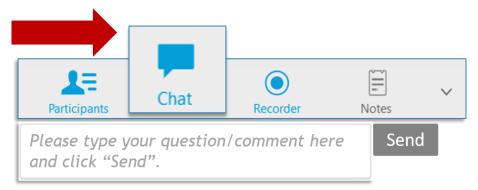


Private Hospital Directed Payment (PHDP) Check-In Call

For All of L.A.

Thursday, September 05th, 2019

All participants are **muted** upon entry... Please communicate via the <u>CHAT</u> feature



Agenda

1. Introduction & Meeting Purpose James Alvarez, Program Manager, Enterprise Quality Management

2. PHDP Program Updates

James Alvarez, Program Manager, Enterprise Quality Management

3. Encounter Remediation Timeline Greg White, Director, Healthcare Analytics

4. PHDP Claim and Encounter Correction Greg White, Director, Healthcare Analytics

5. Contract Services Flagging Christopher Legaspi, Oversight and Monitoring Business Analyst III, Provider Network Management

- 6. Plan Partner Contact Information James Alvarez, Program Manager, Enterprise Quality Management
- 7. Questions & Answers (Q&A)