



Housekeeping Items

- ❖ Welcome to Strengthen Cultural Humility and Dismantle Implicit Bias in Maternal Health Webinar hosted by LA Care and Health Net/CalViva Health. As a reminder, there are no CMEs/CEUs being offered for this webinar.
- ❖ Webinar participants are muted upon entry and exit of the webinar.
- ❖ Questions will be managed through the Q&A box and will be answered throughout the presentation. One of our planning team members will read the questions from the Q&A box throughout the presentation.
- ❖ Please send a message to the Host via the chat box if you cannot hear the presenter or see the presentation slides.
- ❖ At the conclusion of the webinar, a survey will pop up on your web browser. Please do not close your web browser and complete the survey. Please note: the online survey may appear in another window or tab after the webinar ends.



Opening Remarks



Todd May, MD
Vice President,
Medical Director,
Health Net



Opening Remarks




Alex Li, MD
Deputy Chief Medical
Officer,
Health Services, L.A.
Care



Strengthen Cultural Humility and Dismantle Implicit Bias in Maternal Healthcare



Presented by Dr. Sayida Peprah-Wilson
Clinical Psychologist, Doula, and Founder of Diversity Uplifts, Inc.



“Racism, not race, drives disparities”

- California Preterm Birth Initiative



The New York Times Magazine

Black Mothers Respond to Our Cover Story on Maternal Mortality

f s t i p

Why are black mothers and babies in the United States dying at more than double the rate of white mothers and babies? The answer has everything to do with the lived experience of being a black woman in America. by Linda Villarosa



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Stages of Cultural Consciousness

From Historical Racism to Cultural Safety

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Stages of Cultural Consciousness

From Historical Racism to Cultural Safety



Adapted by Dr. Sayida Pehrah, from "Stages of Cultural Competence,"
T. Cross et al. Towards a Culturally Competency System of Care, Washington, DC: Georgetown U., 1989.



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Cultural Humility

- Knowing that **your worldview is not the norm** or "right"
- A **perpetual state of listening**, learning, adjusting to others in order to be as congruent as possible
- **Allowing other's culture to lead**/guide/dictate how you engage
- **Seeking to understand the client/patient's** perspective of their needs, their problem(s)
- **Assuming your client/patient has important knowledge** to share with you, about their needs, symptoms, care plan, treatment, interventions
- A practice of **tuning into your client/patient**, as an individual, to help assess what they need, before making decisions



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Cultural Safety

- The **recipient** of care feels safe
- Anchored in **participation, protection and partnership**
- Practitioner recognizes the **power dynamics inherent** in any practitioner-patient/client interaction and is committed to minimizing them
- Practitioner has **self-awareness** that their own cultural beliefs and values impact and may disadvantage the recipient of care
- Practitioner is culturally competent, respectful and humble
- **Time and priority** are given to establish trust and build rapport
- **Patient/Client feels empowered** to discuss openly their needs, concerns, to disagree and to refuse any intervention, treatment or care



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SELF ASSESSMENT

Cultural Scripts and Worldview



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Final Thoughts... Strengthening Cultural Humility, Dismantling Implicit Bias as a *Way of Life*

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Working Toward Cultural Humility

- Recognize that “normal” is relative and that your worldview is only one of many
- Know your own “cultural script”
 - How does my (nationality, region, heritage, beliefs, values, religion, political orientation, biological sex, gender identity, age group, social class, significant life events, closely held values) affect my perception of others?



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Working Toward Cultural Humility

- Understand common assumptions/errors you make.
- Tune into and respect other’s worldview
- Be curious, take in full story before final assessment
- Engage in immersion/cross-cultural exercises and experiences regularly
- Deepen your empathy for others



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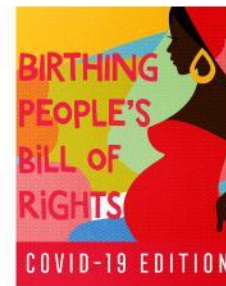
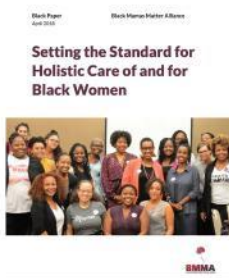


Recommendations



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Recommended Readings



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Collaborate with Community Doulas

Doulas provide...

- Continuous physical, emotional and informational support, before, during and shortly after childbirth... as well as in the postpartum period (DONA, 2019)

Community Doulas...

- Are often members of the community they serve
- Share same background, culture, and/or language
- Have additional training
- Are cost accessible
- Provide added home visits
- Are competent in perinatal loss, abortion support...
- Provide local referrals (Advancing Birth Justice, 2019)



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Engage with and Support Your Local Community-Based BIPOC Organizations



For example...



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Homework

1. Read and share the recommended readings.
2. Fill out your cultural script worksheet, area by area. Repeat over time.
3. Engage in discussions with thoughtful, objective individuals to process and deepen your understanding of how your cultural script impacts your worldview and implicit biases.
4. Stay open and continue to learn!



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"Fostering Diversity & Supporting Communities
and the Providers who Serve them."

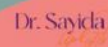
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Video Reference Links

- Kamala Harris featuring Dr. Peprah and others on Implicit Bias trainings <https://youtu.be/rZKleIn14rw>
- How language shapes the way we think | Lera Boroditsky <https://youtu.be/RKK7wGAYP6k>



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- What Would You Do? Bike Theft (White Guy, Black Guy, Pretty Girl) <https://youtu.be/ge7i60GuNRg>
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Closing Reminders

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- ❖ Note: The online survey may appear in another window or tab after the webinar ends.
- ❖ A condensed version of this presentation and a copy of the Culturable Scripts handout will be posted on <https://www.lacare.org/providers/provider-central/provider-programs/classes-seminars/cultural-and-linguistic-training>

Thank you!