



## Regional Community Advisory Committee (RCAC) - Region 7

### Community Resource Center - Norwalk

11721 Rosecrans Ave., Norwalk, CA 90650

Tuesday, March 21, 2023

10:00 AM – 12:30 PM

### Goals for Today's Meeting

1. Learn about L.A. Care business from the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.

### Meeting Agenda

I. Welcome & Introductions	(20 min)	10:00 - 10:20 p.m.	Agenda Lead
A. Ice Breaker			Martin Vicente, <i>Field Specialist</i> Cindy Pozos, <i>Field Specialist</i>
B. Review Today's Meeting Agenda			Fatima Vazquez, <i>Chairperson</i>
<b>GOAL:</b> <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(70 min)	10:20 - 11:30 a.m.	Agenda Lead
A. Approval of Agenda			Fatima Vazquez, <i>Chairperson</i>
B. CO&E Report (60 min)			Cindy Pozos, <i>Field Specialist</i>
			<ul style="list-style-type: none"><li>• Medi-Cal Redetermination</li><li>• Black History Month Event - Feedback</li><li>• Disability Awareness Month – Virtual Event Thursday, March 30, 2023 from 10:00 a.m. to 12:00 p.m.</li><li>• CO&amp;E Toll-Free Line 1-888-522-2732</li><li>• L.A. Care Board Of Governors Election Process</li><li>• L.A. Care Board of Governors Application</li><li>• Board of Governors, Candidates for 2023 Election</li><li>• Other CO&amp;E Department Updates</li></ul>
<b>GOAL:</b> ✓ <i>Approve today's meeting agenda</i> ✓ <i>Receive an update from the CO&amp;E Department</i>			
III. Get up & Move/Break	(10 min)	11:30 – 11:40 a.m.	Agenda Lead

<ul style="list-style-type: none"> <li>An opportunity to stretch and move</li> </ul>			Group
<b>IV. Regional Issues</b>	<b>(25 min.)</b>	<b>11:40 - 12:05 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Member Issues</li> <li>Senior &amp; People with Disabilities (SPD) Issues</li> </ul>			Group
<b>GOAL:</b> <i>An opportunity to identify community issues affecting members in the region</i>			
<b>V. Future Agenda Items</b>	<b>(10 min.)</b>	<b>12:05 - 12:15 p.m.</b>	<b>Agenda Lead</b>
			Group
<b>VI. Public Comments</b>	<b>(10 min.)</b>	<b>12:15 - 12:25 p.m.</b>	<b>Agenda Lead</b>
<ul style="list-style-type: none"> <li>Each public member is given time for comments</li> </ul>			Group
<b>VII. Meeting Evaluations</b>	<b>(5 min)</b>	<b>12:25 - 12:30 p.m.</b>	<b>Agenda Lead</b>
			Group
<b>VIII. Adjournment</b>		<b>12:30 p.m.</b>	<b>Agenda Lead</b>
<b>A. Next Meeting Date: <a href="#">Tuesday, May 16, 2023</a></b>			<i>Cindy Pozos, Chairperson</i>

**\*\*\* PLEASE BE ON TIME \*\*\***

**NOTE:** Members, your absence will be considered unexcused if you do not call **Martin Vicente** at **(213) 503-6199** to inform him that you will not be attending the meeting.

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING at the Community Resource Center in Norwalk located at 11721 Rosecrans Ave., Norwalk, CA 90650 Reception Area in the Building Lobby.

**[Community Outreach & Engagement \(CO&E\)](#)**

**Toll Free Line 1-888-522-2732**

**L.A. Care's Line of Business Phone Numbers**

**1.888.839.9909 Medi-Cal**

**1.844.854.7272 PASC SEIU**

**1.855.270.2327 L.A. Care Covered**

**1.888.522.1298 Cal-Medi-Connect (CMC)**

**TTY for all LOBs is 711**