



Regional Community Advisory Committee (RCAC) - Region 5
Veterans Memorial Building
4117 Overland Avenue, Culver City, CA 90303
Monday, February 27, 2023
2:00 PM – 4:30 PM

Goals for Today's Meeting

1. Learn about L.A. Care business from the Community Outreach & Engagement Department (CO&E).
2. Provide an opportunity to identify community issues affecting members in the region.

Meeting Agenda

I. Welcome & Introductions	(20 min)	2:00 - 2:20 p.m.	Agenda Lead
A. Ice Breaker			Kristina Chung, <i>Field Specialist</i> Cindy Pozos, <i>Field Specialist</i>
B. Review Today's Meeting Agenda			Maria Sanchez, <i>Chairperson</i>
GOAL: <i>Get to know each other and review the goals for the meeting and agenda items.</i>			
II. Business	(70 min)	2:20 - 3:30 p.m.	Agenda Lead
A. Approval of Agenda			Maria Sanchez, <i>Chairperson</i>
B. CO&E Report (60 min)			Cindy Pozos, <i>Field Specialist</i>
			<ul style="list-style-type: none">• Medi-Cal Redetermination• Black History Month – Virtual Event Wednesday, February 22, 2023 from 10:00 a.m. to 12:00 p.m.• Disability Awareness Month – Virtual Event Thursday, March 30, 2023 from 10:00 a.m. to 12:00 p.m.• CO&E Toll-Free Line 1-888-522-2732• L.A. Care Board Of Governors Election Process• L.A. Care Board of Governors Application• Board of Governors, Candidates for 2023 Election• Other CO&E Department Updates
GOAL: ✓ <i>Approve today's meeting agenda</i> ✓ <i>Receive an update from the CO&E Department</i>			

III. Get up & Move/Break	(10 min)	3:30 – 3:40 p.m.	Agenda Lead
<ul style="list-style-type: none"> An opportunity to stretch and move 			Group
IV. Regional Issues	(25 min.)	3:40 - 4:05 p.m.	Agenda Lead
<ul style="list-style-type: none"> Member Issues Senior & People with Disabilities (SPD) Issues 			Group
GOAL: <i>An opportunity to identify community issues affecting members in the region</i>			
V. Future Agenda Items	(10 min.)	4:05 - 4:15 p.m.	Agenda Lead
			Group
VI. Evaluations	(5 min.)	4:15 - 4:20 p.m.	Agenda Lead
			Group
VII. Public Comments	(10 min.)	4:20 - 4:30 p.m.	Agenda Lead
<ul style="list-style-type: none"> Each public member is given time for comments 			Group
VIII. Adjournment		4:30 p.m.	Agenda Lead
A. Next Meeting Date: Monday, April 17, 2023			Maria Sanchez, <i>Chairperson</i>

***** PLEASE BE ON TIME *****

NOTE: Members, your absence will be **considered unexcused** if you do not call **Cindy Pozos** at **(213) 545-4649** to inform him that you will not be attending the meeting.

AGENDA and PRINTED MEETING MATERIALS ARE AVAILABLE FOR INSPECTION BEFORE THE MEETING at the Veterans Memorial Building located at 4117 Overland Avenue, Culver City CA 90303 through the Reception Area in the Building Lobby.

[Community Outreach & Engagement \(CO&E\)](#)

Toll Free Line 1-888-522-2732

L.A. Care's Line of Business Phone Numbers

- 1.888.839.9909 Medi-Cal
- 1.844.854.7272 PASC SEIU
- 1.855.270.2327 L.A. Care Covered
- 1.888.522.1298 Cal-Medi-Connect (CMC)
 - TTY for all LOBs is 711