



January 26, 2024

RE: Important Notice: Provider Contract Termination Procedures

Dear L.A. Care Direct Network Provider,

Greetings, and Happy New Year. We trust that 2024 will bring success and good health to you and your practice. As we navigate through 2024, recognizing that changes are inevitable and decisions to terminate contracts may arise, we want to ensure a smooth process for all parties involved.

Whether you are relocating outside the county or facing an involuntary decision, we aim to streamline the transition to minimize any disruptions in patient care. To facilitate this, we would like to remind you of the outlined procedures for contract termination, as detailed in Section 5, TERM of your contract.

Any required or permitted notices, requests, demands, or other communications between parties must be in written form.

See important dates and delivery of information below:

Without Cause Termination	90 Calendar Days with Written Notice
For Cause Termination	60 Calendar Days with Written Notice

- If sent email to DirectNetwork@lacare.org, the communication will be deemed delivered on the date of actual delivery
- If sent via overnight courier, the communication will be deemed delivered on the date of actual delivery.
- If sent through the USPS, the communication will be considered delivered on the third (3rd) day after deposit, if properly addressed and sent by first (1st) class mail, registered or certified, with postage prepaid, to the following address:

L.A. Care Health Plan
 1055 W. 7th Street, 10th Floor
 Los Angeles, CA 90017
 Attn: Director, Provider Network Management

Your cooperation in adhering to these procedures will not only assist in redirecting members appropriately, but will also contribute to the continued provision of seamless healthcare services. We appreciate your attention to

this matter and are here to support you through any necessary steps. For questions, please reach out to your Account Manager or email the Direct Network Unit at DirectNetwork@lacare.org.

Thank you for being part of the L.A. Care Direct Network and serving our members.

Sincerely,

Raffie Barsamian

Raffie Barsamian
Director, Provider Contracts & Relationship Management
L.A. Care Health Plan