# Private Hospital Directed Payment (PHDP) Check-In Call

**Thursday, June 27th, 2019**

L.A. Care
HEALTH PLAN®

For All of L.A.

All participants are **muted** upon entry…
Please communicate via the **CHAT** feature

Participants    Chat    Recorder    Notes

*Please type your question/comment here and click "Send".*    Send

# Agenda

1. Introduction & Meeting Purpose

   *James Alvarez, Program Manager, Enterprise Quality Management*

1. Year One Recap

   *James Alvarez, Program Manager, Enterprise Quality Management*

2. Process Improvement

   *James Alvarez, Program Manager, Enterprise Quality Management*

3. sFTP Process

   *James Alvarez, Program Manager, Enterprise Quality Management*

4. Phase 2 Contract Service Flagging

   *James Alvarez, Program Manager, Enterprise Quality Management*

5. Questions & Answers (Q&A)